

**Boston Society of Civil Engineers Section (BESCES)**  
Construction Institute & Engineering Management Group

# Risk Management – How Do You Control Your Risks in Practice?

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3. Risk Management Process
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Today, you will learn how to successfully ...

1. Control your uncertainties
2. Perform qualitative and quantitative risk analysis

# Basics

# Use Generic Terms and Definitions (e.g. by International Organization for Standardization, ISO)



GUIDE 73

Risk management — Vocabulary

Management du risque —  
Vocabulaire

## Definitions by ISO Guide 73:2009

Uncertainty	Uncertainty is the state, even partial, of deficiency of information related to, understanding or knowledge of, an event, its consequence, or likelihood
Event	Occurrence or change of a particular set of circumstances
Hazard	Source of potential harm
Consequence	Outcome of an event affecting objectives
Frequency	Number of events or outcomes per defined unit of time
Likelihood	Chance of something happening
Probability	Measure of the chance of occurrence expressed as a number between 0 and 1, where 0 is impossibility and 1 is absolute certainty
Risk	Effect of uncertainty on objectives; an effect is a deviation from the expected — positive and/or negative
Risk Analysis	Process to comprehend the nature of risk (and to determine the level of risk)
Risk Assessment	Overall process of risk identification, risk analysis and risk evaluation
Risk criteria	Terms of reference against which the significance of a risk is evaluated
Risk estimation	Process used to assign values to the probability and the consequences of a risk
Risk Evaluation	Process of comparing the results of risk analysis with risk criteria to determine whether the risk and/or its magnitude is acceptable or tolerable
Risk Management	Coordinated activities to direct and control an organization with regard to risk
Risk Management Process	Systematic application of management policies, procedures and practices to the activities of communicating, consulting, establishing the context, and identifying, analyzing, evaluating, treating, monitoring and reviewing risk
Risk Management Framework	Set of components that provide the foundations and organizational arrangements for designing, implementing, monitoring, reviewing and continually improving risk management throughout the organization
Risk Management Plan	Scheme within the risk management framework, specifying the approach, the management components and resources to be applied to the management of risk
Risk Owner	Person or entity with the accountability and authority to manage a risk
Risk Source	Element which alone or in combination has the intrinsic potential to give rise to risk
Risk Treatment	Process to modify risk
Residual Risk	Risk remaining after risk treatment

# Use Generic Terms and Definitions (e.g. by ISO)



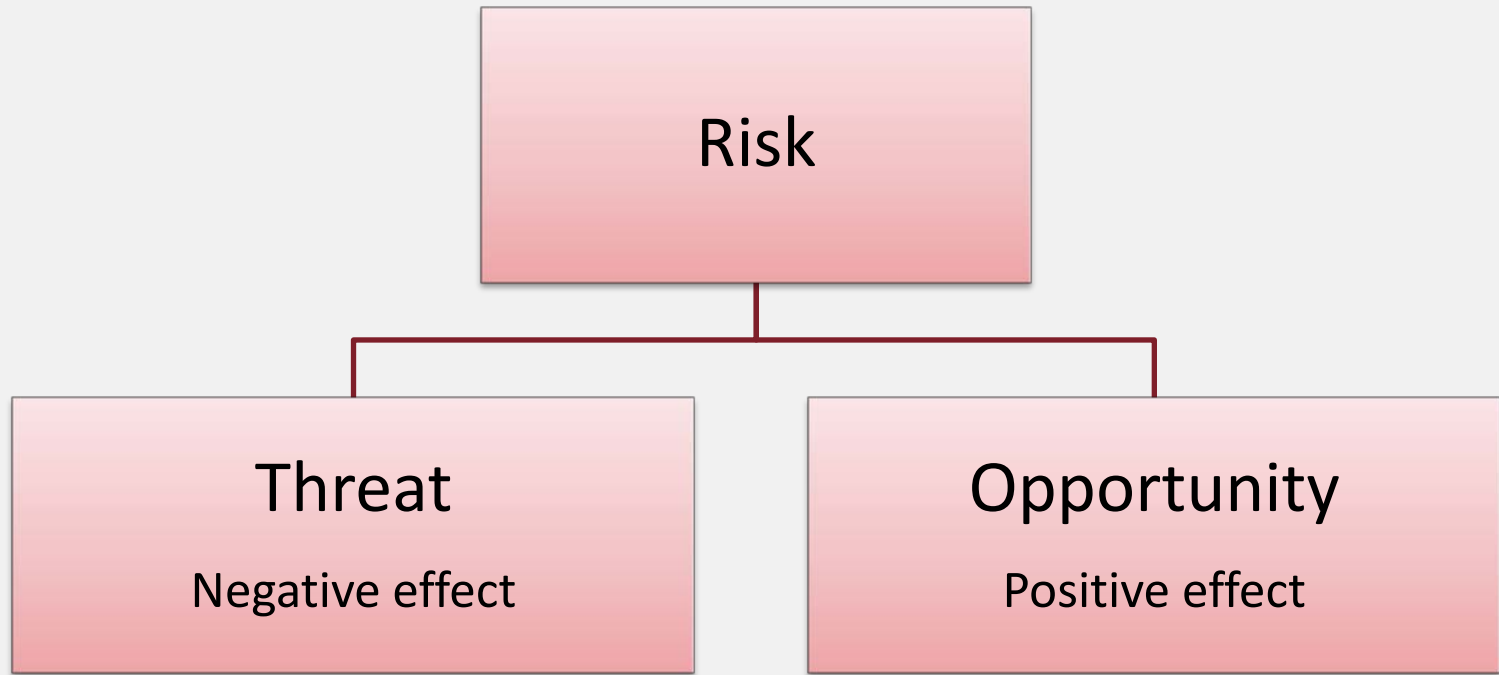
## GUIDE 51

Safety aspects — Guidelines for their inclusion in standards

### Definitions by ISO Guide 51:1999

Harm	Physical injury or damage to the health of people or damage to property or the environment
Hazard	Potential source of <b>harm</b>
Harmful event	Occurrence in which a <b>hazardous situation</b> results in <b>harm</b>
Hazardous situation	Circumstance in which people, property or the environment is exposed to one or more <b>hazards</b>
Safety	Freedom from unacceptable <b>risk</b>
Tolerable risk	Risk which is accepted in a given context based on the current values of society

## Risk – Threats and Opportunities



Risk definition by ISO 31000:2010

**Risk is the effect of uncertainty on objectives**

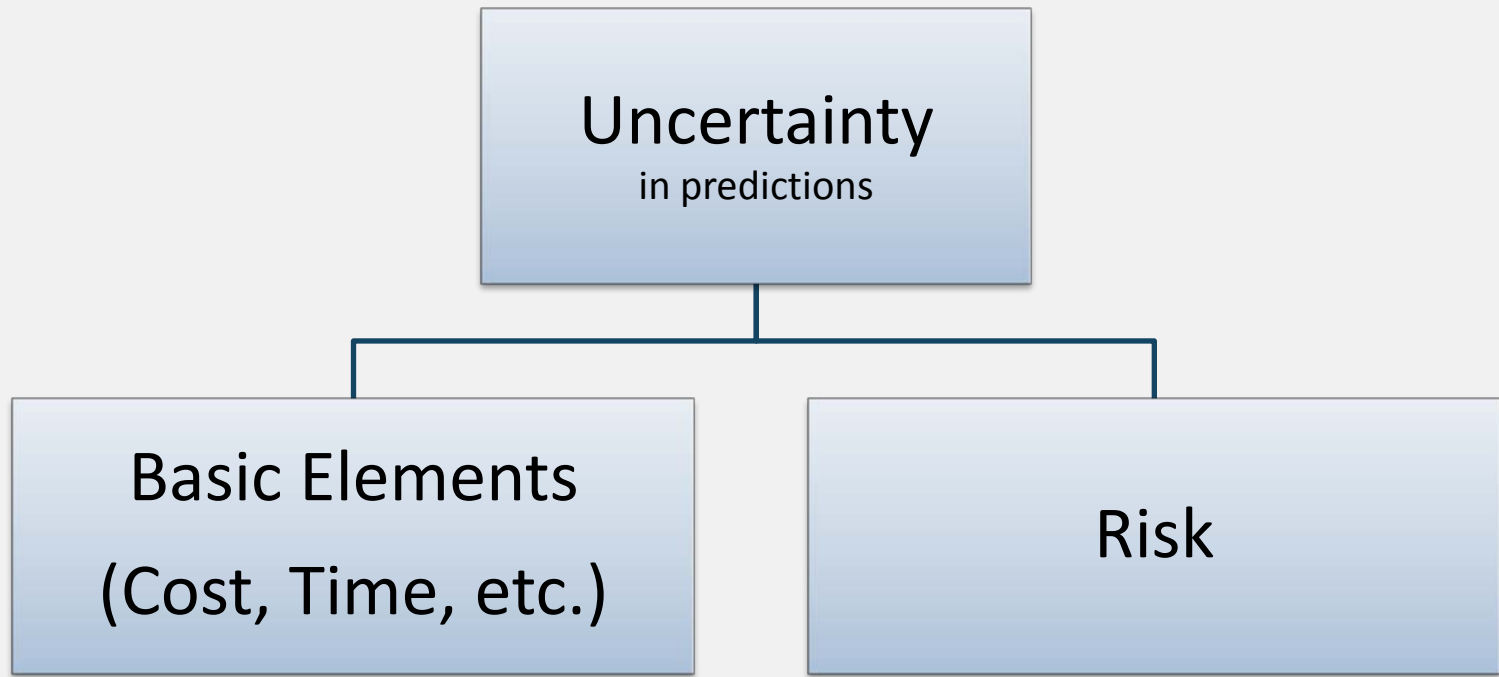
NOTE: An effect is a deviation from the expected – positive and/or negative.

**ISO 31000:2010**

Basic definitions

No guideline to implement risk management to projects or on company level.

# Uncertainty – Distinguish Between Basic Elements and Risk

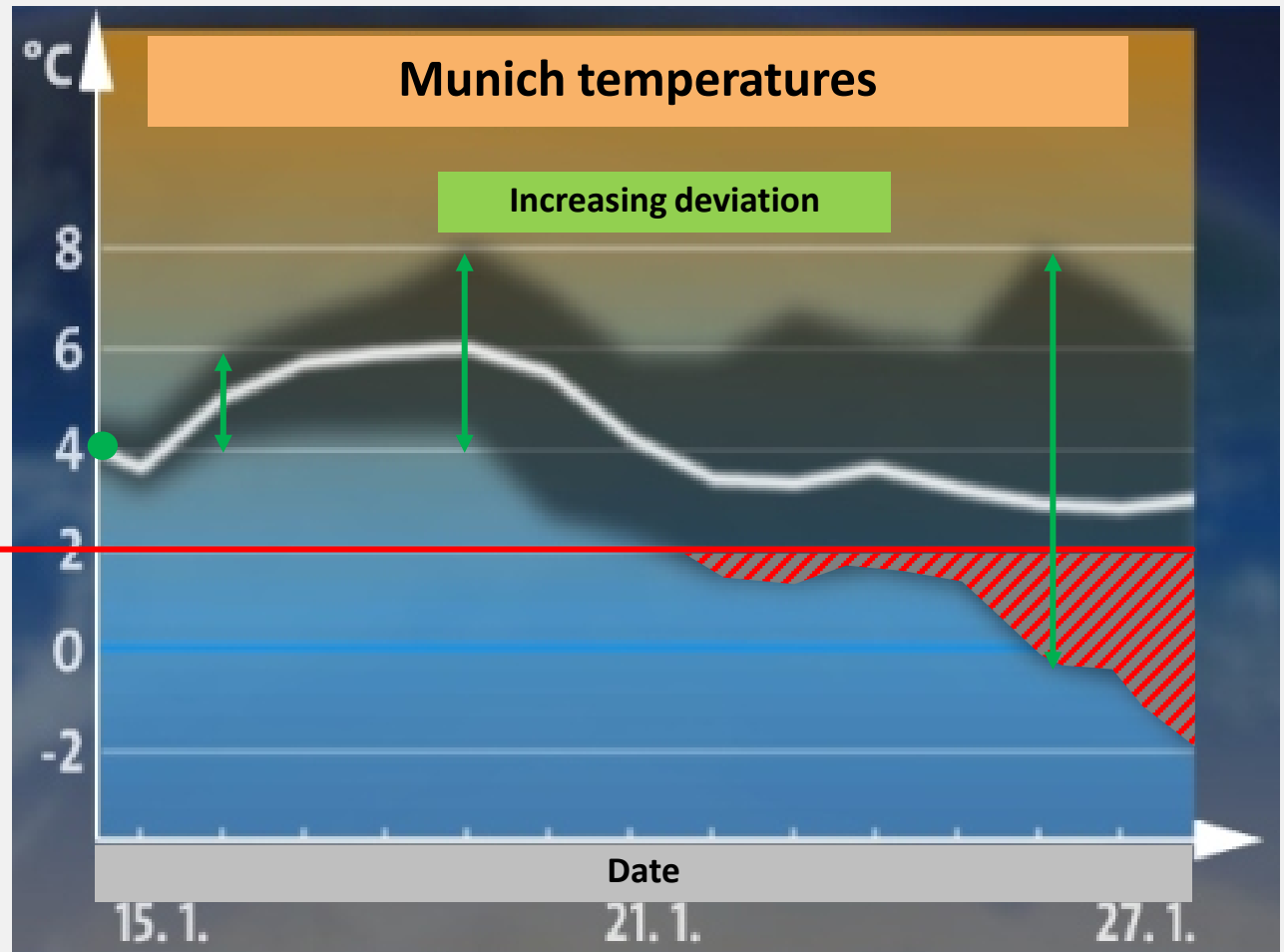


- Will always occur (e.g. elements in a cost estimation)
- Exact price or time is uncertain

- Has a probability of occurrence
- Consequences (costs, time, etc.) are uncertain

# Uncertainty in a 14 Day Weather Forecast

Example temperatures (German television):



Example risk:  
no construction works  
below 2°C

→ Additional probability  
that risk will occur



## Example: Basic Driving Time from New York City to Boston



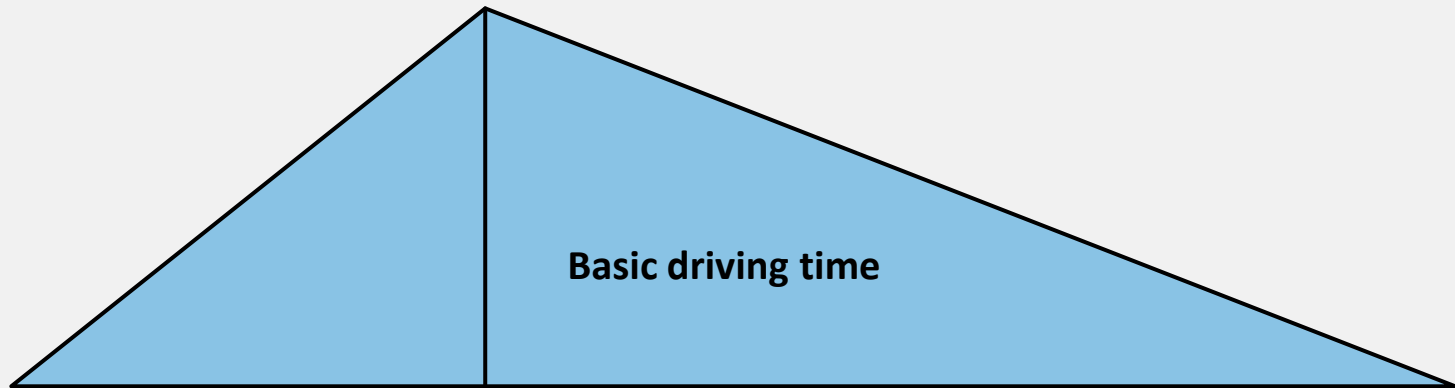
New York City



Boston

### Estimation of the basic driving time from New York City to Boston

Premise: Normal traffic and weather conditions



Best case: 3.5 h

Most likely: 4 h

Worst case: 5 h

## Example: Add a Risk – Bad Weather



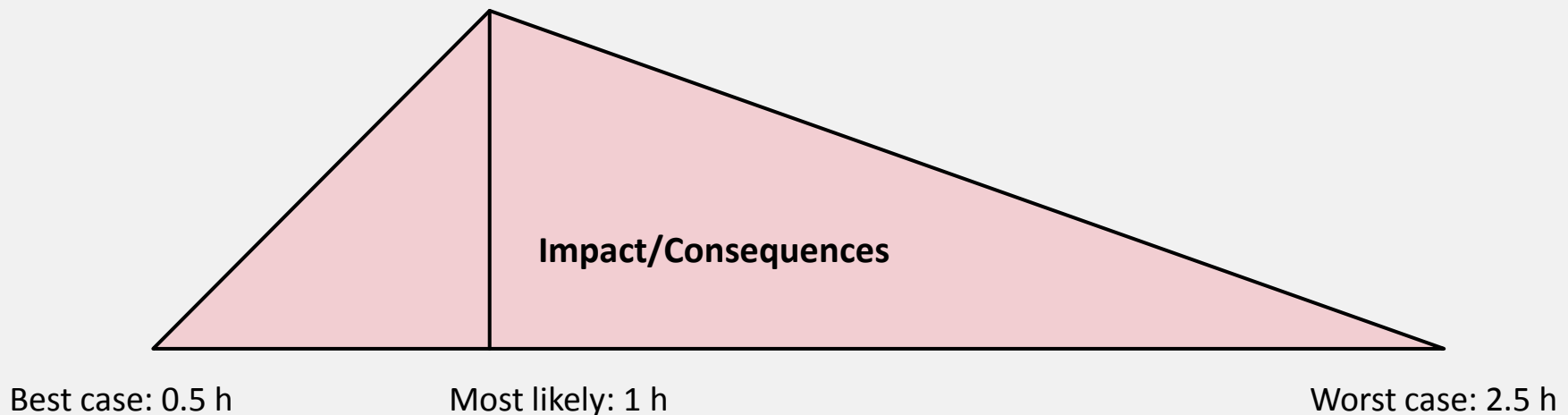
New York City



Boston

### **Risk: Bad weather in January**

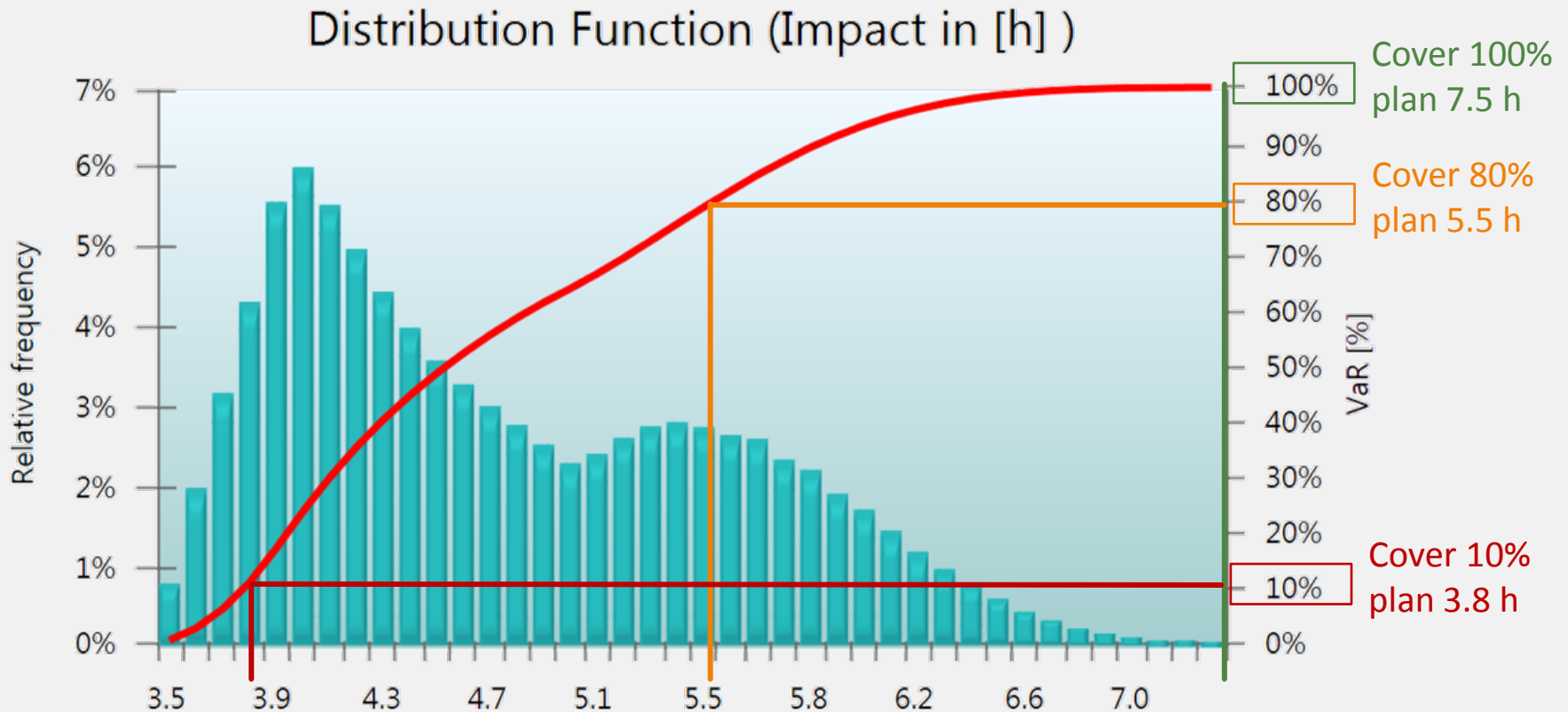
- Snow and icy roads
- Scenario has a probability of occurrence – can occur but does not have to
- Estimated probability: **45 %**
- Additional time is needed (impact if risk does occur)



## Example: Result – Plan your Trip

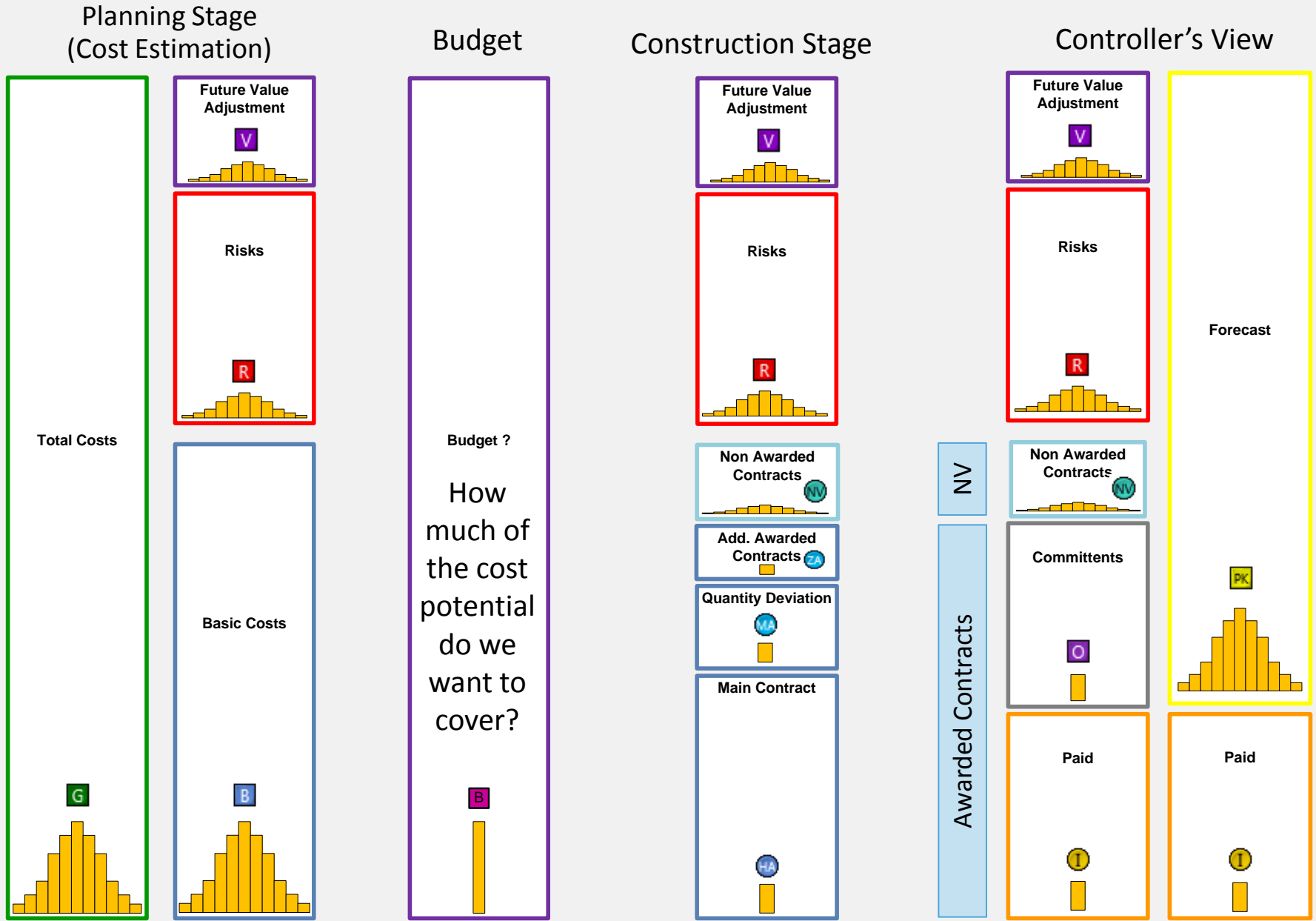
Now it is up to you as your own risk manager:

- How important is your appointment in Boston?
- Can you afford being late?
- Cover the risk of being too late → start earlier or not?

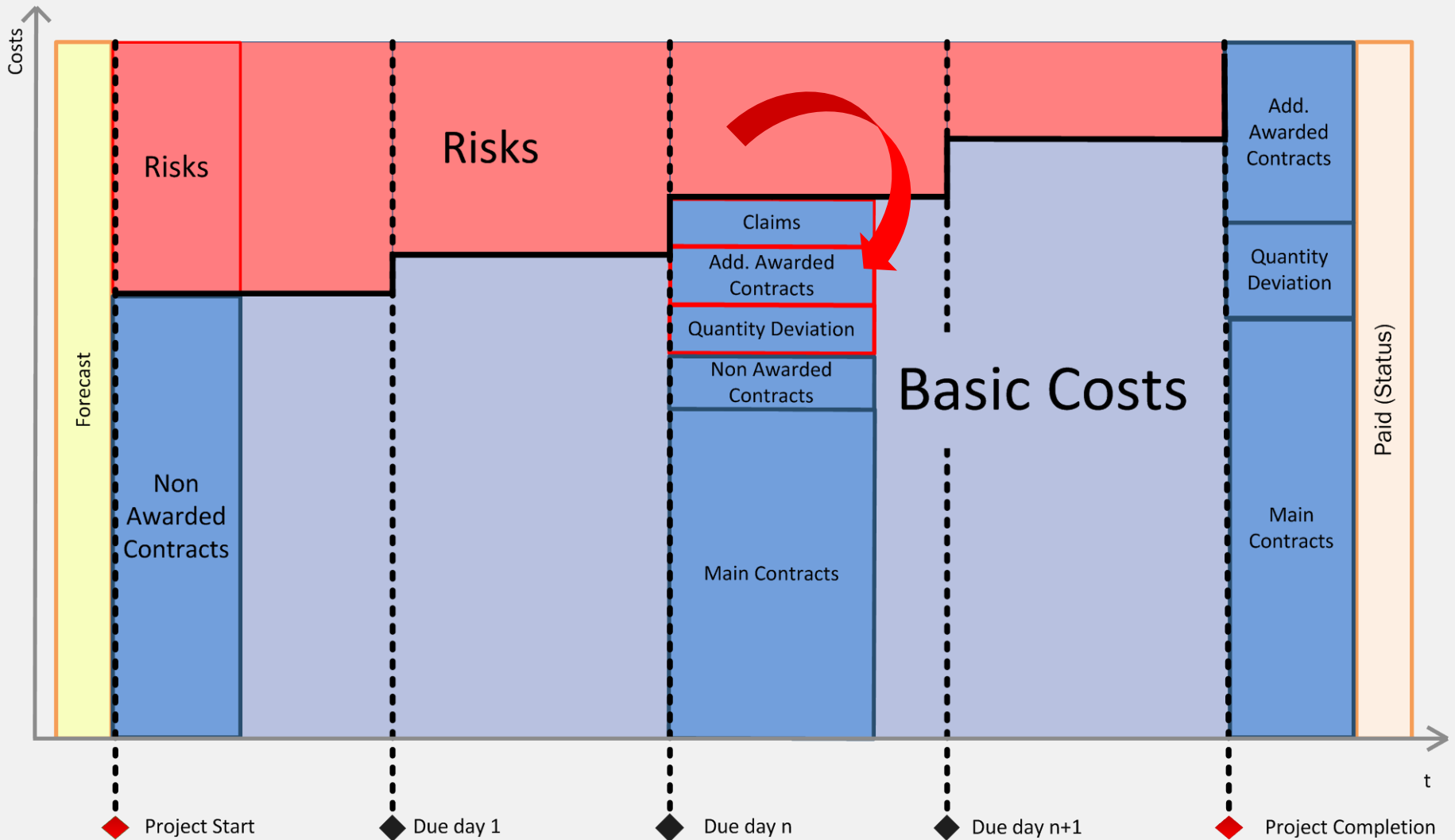


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# Cost Components of a Project Cost Structure – Static View

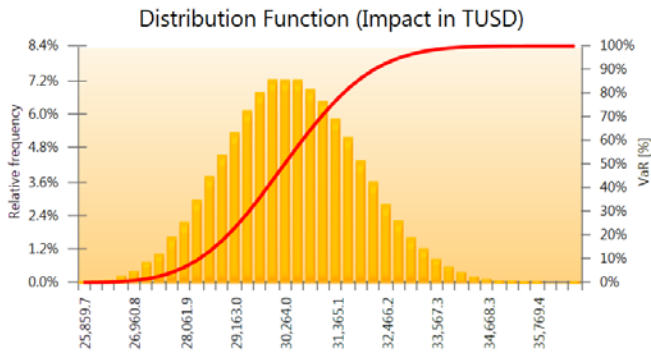


# Integrate Change Order Management into RM – Dynamic View

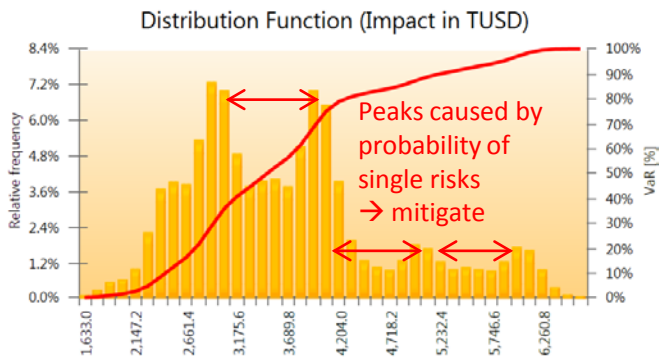


# Aggregating the Cost Components → Determine a Budget

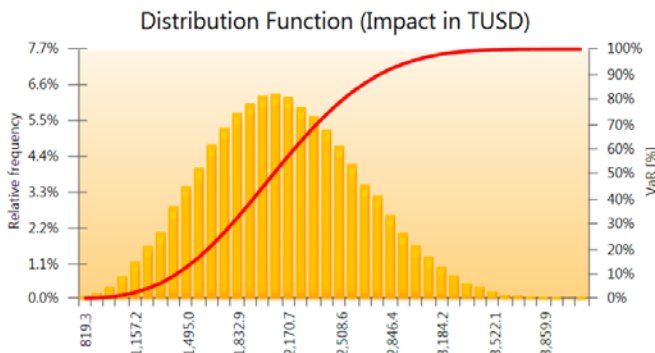
## B Basic Costs



## R Risk



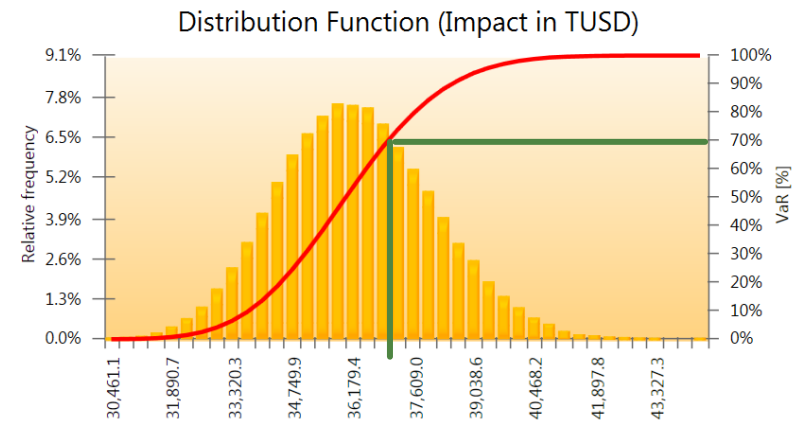
## V Future Value Adjustment



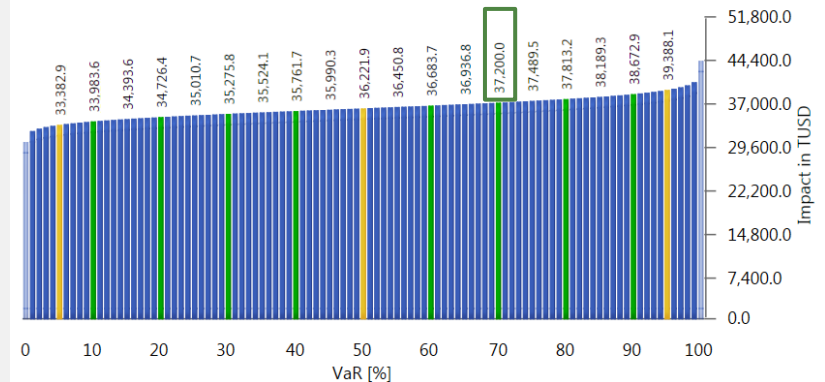
Create a budget for each cost component or for the total costs.

How much of the cost potential do you want to cover? → Say 70% → Budget: 37.2 Mio USD

## G Total Costs



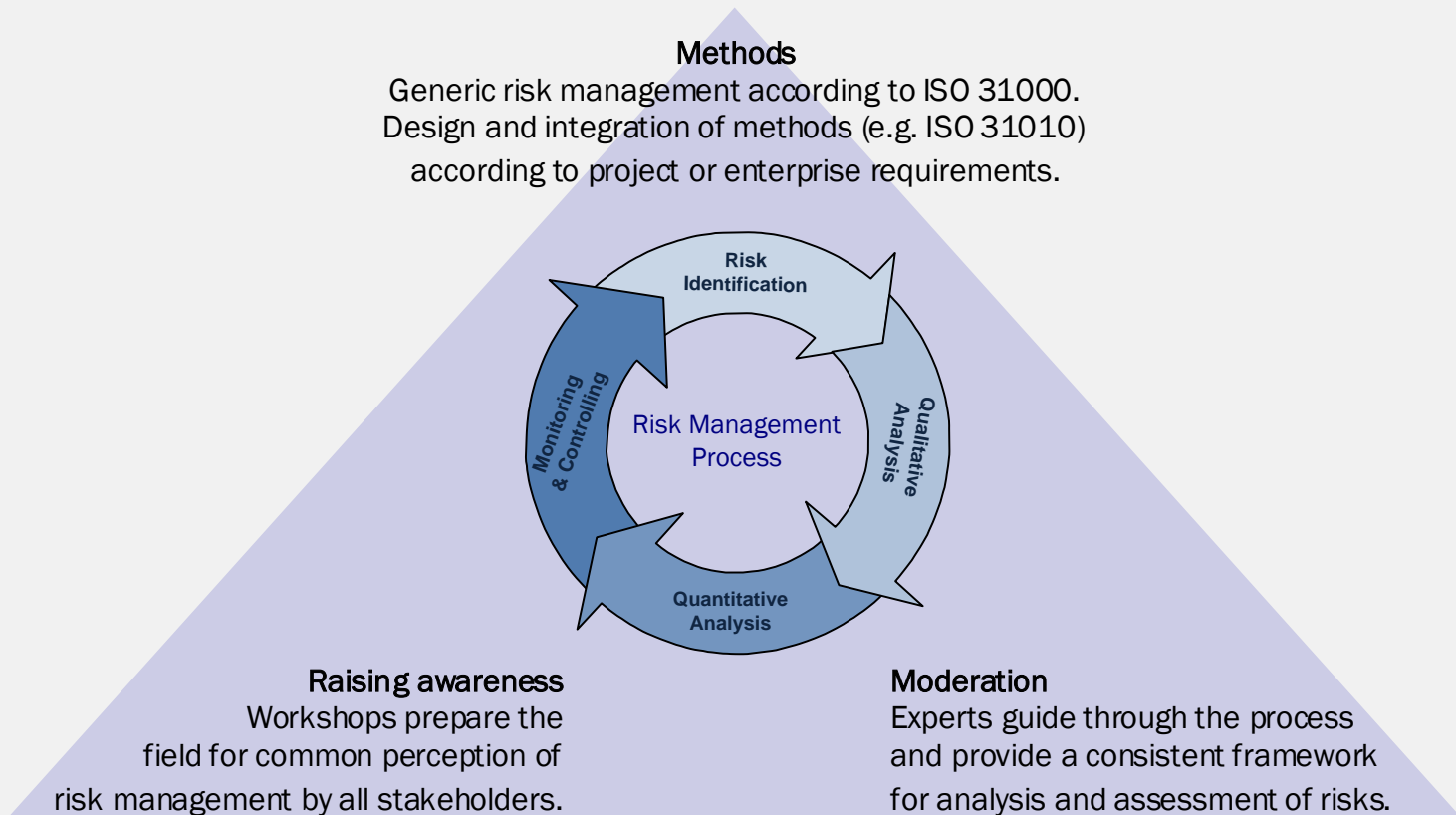
### Lorenz curve



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# Success Factors and Goals in Risk Management



**Comprehensive overview (Risk Map) of all relevant Threats and Opportunities**

**Systematic mitigation and control of all relevant risks**

**In case risks occur there will be clear evidence that everything expectable / feasible was done according to “best practice” at the right time.**

# Risk Management Process - Overview



### Avoid repeating one of the most frequent mistakes ...

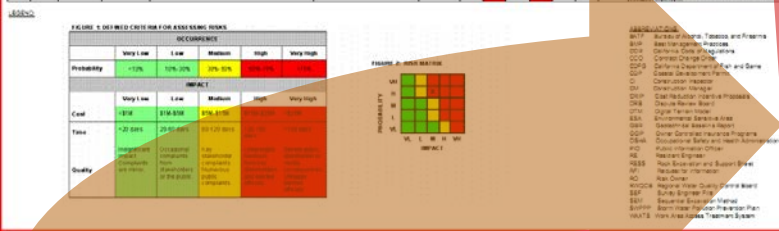
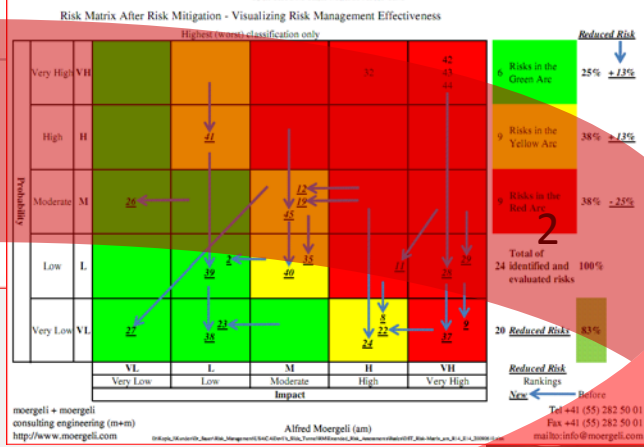
Define the limits of your system (“Context”) – by giving answers to ...

1. What is your **project/task**? (give a short general description)
2. What is your **goal** - the **intended use** of your task/project?
3. Who will be the foreseeable **user** (customer) of your product?
4. **Boundaries** (define the spatial limits in 3 dimensions)?
5. **Time** frame (define the life expectancy of your result/product)?
6. Which risk analysis/management **method** are you using?
7. Who is part of your risk analysis/management **team**?
8. What **resources** (HR, infrastructure, materials) are available?
9. What could go (reasonably, by foreseeable misuse) **wrong**?
10. What will (have to) be **excluded** (because outside your influence)?

## Devil's Slide Tunnel, Pacifica - CA 2nd Level Risk Management Support for Caltrans

Identification		Risk Assessment before Mitigation		Response Strategy		Risk Assessment after Mitigation "Residual Risk Evaluation"	
Risk Rank	Risk	Risk Description	Condition That may Lead to Identified Risk	Risk Trigger / Monitoring Strategy	Probability of Event Occurring	Consequence	Quality Impact
4	Active	Construction	Delays in construction of the tunnel	1. Tunnel production affected by the weather or high humidity heat	High 80%/90%	High \$10M	High \$10M

Status: I/C, Released: RI-4\_EI-4; m+m/am; 06/10/2009  
 Devil's Slide Tunnel (DST) Project  
 Contract No. 04-1123U-4  
 13th RRM Risk Matrix After RM  
 Page 2 of Pages 8  
 09.06.2009 22:28



### Risk Management (RM) ...

- ✓ Enhances your performance
- ✓ Cuts your costs
- ✓ Helps you to **develop innovative solutions**
- ✓ Helps you to **optimize your process**
- ✓ Brings you value added through **interdisciplinary team work**
- ✓ Ensures your **Legal Compliance** – Your Liability remains limited

### Challenges you will have to master ...

- ❑ The **earlier** you start with RM the **bigger are your profits**
- ❑ RM may bind **valuable resources** in critical project phases
- ❑ RM needs **additional time** (and time is money ...)

31.10.2007 12:30

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# Risk Fact Sheet – Everything you need on just two pages (Overview - empty template)

Author / Editor		Date		Remarks		Page		
Risk (Title/Name)								
Risk Description								
				<input type="checkbox"/> Threat <input type="checkbox"/> Opportunity				
<b>Assignment by Cause</b> (For explanation of criteria see Project Manual → Catalog of Risk Criteria)								
<b>Risk Identification</b>  Planning only <input type="checkbox"/> Details / Intensity <input type="checkbox"/> Cost Estimation <input type="checkbox"/> Approval	<input type="checkbox"/> Real Estate <input type="checkbox"/> Change Order <input type="checkbox"/> Ground (Soil, Rock) <input type="checkbox"/> Market <input type="checkbox"/> Financing <input type="checkbox"/> Force Majeure <input type="checkbox"/> Project-specific special cases		<b>Contract</b> <input type="checkbox"/> Missing / unnecessary works <input type="checkbox"/> Different quantities <input type="checkbox"/> Contract configuration <input type="checkbox"/> Optimization of planning <input type="checkbox"/> Change of planning <input type="checkbox"/> Obligations & agreements		<b>Project Environment</b> <input type="checkbox"/> Acceptance <input type="checkbox"/> Basis infrastructural supply <input type="checkbox"/> External interfaces <input type="checkbox"/> Standards, Rules & Regulations <input type="checkbox"/> Pre-existing <input type="checkbox"/> Safety / Security		<b>Internally</b> <input type="checkbox"/> Personnel <input type="checkbox"/> Organization  <b>Contract Partner</b> <input type="checkbox"/> Interfaces <input type="checkbox"/> Contractor	
	<b>PHA Classification</b> (Tick appropriate box)							<input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4
	<b>Risk will be further analysed</b>							<input type="checkbox"/> No <input type="checkbox"/> Yes

<input type="checkbox"/> Risk occurring only once Evaluation in %		<input type="checkbox"/> Risk occurring multiple times Estimated average rate of occurrence	
<b>Evaluation before mitigation</b> Probability of Occurrence <input type="checkbox"/> % Probability or Estimated average rate of occurrence		<b>Evaluation after mitigation</b> Probability of Occurrence <input type="checkbox"/> % Probability or Estimated average rate of occurrence	
<b>Financial impact if risk occurs</b>			
Description of best case		Description of best case	
Description of most likely case		Description of most likely case	
Description of worst case		Description of worst case	
3 Point Estimation as Triangle Function Minimum (Min.)    Most likely (ml.)    Maximum (Max.)			
<b>Financial impact</b> Additional costs		<b>Financial impact</b> Additional costs	
Time impact Additional time in days [d]		Time impact Additional time in days [d]	

<input type="checkbox"/> Accept risk (no mitigation)			
Mitigation (Description)			
Mitigation reduces		Apply mitigation	
<input type="checkbox"/> % <input type="checkbox"/> Yes <input type="checkbox"/> No		In Charge	
Evaluation of mitigation			
Costs    Min.    Most likely    Max.			
Time in days [d]			
Mitigation (Description)			
Mitigation reduces		Apply mitigation	
<input type="checkbox"/> % <input type="checkbox"/> Yes <input type="checkbox"/> No		In Charge	
Evaluation of mitigation			
Costs    Min.    Most likely    Max.			
Time in days [d]			
Mitigation (Description)			
Mitigation reduces		Apply mitigation	
<input type="checkbox"/> % <input type="checkbox"/> Yes <input type="checkbox"/> No		In Charge	
Evaluation of mitigation			
Costs    Min.    Most likely    Max.			
Time in days [d]			

Please tick boxes with following symbols:  = Evaluation before mitigation     = Evaluation after mitigation

Upon occurrence risk has impact on ...

		<b>2 Probability of Occurrence</b>									
		Very unlikely	unlikely	Remotely possible	Possible	Likely	Most likely	Very Likely	Extremely likely		
		0% - 5%	5% - 15%	15% - 30%	30% - 50%	50% - 70%	70% - 85%	85% - 95%	95% - 100%		
		None	Small	Moderate	High	Extreme					
		Fitness for purpose    schedule    Stakeholders / Neighbors    Safety / Security    Reputation / Public perception    Noise									
		Financial Impact									
		Urgency									

Risk estimation based on evaluations ① + ② + ③

Monitor     Mitigate / Monitor     Minimal Goal     Mitigate instantly

**Risk will be evaluated quantitatively**     No     Yes

# Risk Fact Sheet (RFS) – Risk Identification

Author/Editor \_\_\_\_\_ Date \_\_\_\_\_ Remarks \_\_\_\_\_ Page \_\_\_\_\_

Risk (Title/Name) \_\_\_\_\_

Risk Description \_\_\_\_\_

Threat  Opportunity

Assignment by Cause (For explanation of criteria see Project Manual → Catalog of Risk Criteria)

Planning only

Details / Intensity

Cost Estimation

Approval

Real Estate

Change Order

Ground (Soil, Rock)

Market

Financing

Force Majeure

Project-specific special cases

**Contract**

Missing / unnecessary works

Different quantities

Contract configuration

Optimization of planning

Change of planning

Obligations & agreements

**Project Environment**

Acceptance

Basis infrastructure supply

External interfaces

Standards, Rules & Regulations

Pre-existing

Safety / Security

**Internally**

Personnel

Organisation

**Contract Partner**

Interfaces

Contractor

PHA Classification (tick appropriate box)

1 2 3 4

Risk will be further analysed  No  Yes

Please tick boxes with following symbols:  = Evaluation before mitigation  = Evaluation after mitigation

Upon occurrence risk has impact on ...

Financial Impact

	Very unlikely	Unlikely	Remotely possible	Possible	Likely	More likely	Very likely	Extremely likely
0% - 5%	5% - 15%	15% - 30%	30% - 50%	50% - 70%	70% - 85%	85% - 95%	95% - 100%	
Very unlikely	Unlikely	Remotely possible	Possible	Likely	More likely	Very likely	Extremely likely	

Urgency

Risk estimation based on evaluations ① + ② + ③

Monitor  Mitigate / Monitor  Minimal Goal  Mitigate instantly

Risk will be evaluated quantitatively  No  Yes

1. Title/Name of your risk
2. Describe your risk
  - Why is it a risk?
  - What might be the impact?
  - ... [whatever is important to you]
3. Qualify as **Threat or Opportunity** (upside / downside risk)
4. Qualify your risk by **cause** (multiple answers are possible)
5. Qualify your risk according to **PHA**
6. Make a **decision**
  - Do you need further analysis?



# Risk Fact Sheet (RFS) – Risk Identification - Example

## Our Example

Author/Editor *am* Date *Dec. 21, 2013* Remarks */* Page *1*

**Risk (Title/Name)**  
Unexpected hazardous material in ground

**Risk Description**  
It was only after execution started, we learned that the soil is probably contaminated (former gasoline pump). Therefore, contaminated waste might need to be transported to a designated hazardous waste disposal site.

Threat  Opportunity

**Rules and Measures**

Not or only partially available	Available and practised
Measures and rules aren't known, designed or established. In this point there are also scenarios located, which effects are only partially treated by measures.	Measures and rules to avoid respectively decline of the hazards are available and in approved practice.

**Assignment by Cause** (For explanation of criteria see Project Manual → Catalog of Risk Criteria)

Planning only	Real Estate	Contract	Project Environment
<input type="checkbox"/> Details / Intensity	<input type="checkbox"/> Real Estate	<input type="checkbox"/> Missing / unnecessary works	<input type="checkbox"/> Acceptance
<input type="checkbox"/> Cost Estimation	<input type="checkbox"/> Change Order	<input type="checkbox"/> Different quantities	<input type="checkbox"/> Basis infrastructural supply
<input type="checkbox"/> Approval	<input type="checkbox"/> Ground (Soil, Rock)	<input type="checkbox"/> Contract configuration	<input type="checkbox"/> External interfaces
	<input type="checkbox"/> Market	<input type="checkbox"/> Optimization of planning	<input type="checkbox"/> Standards, Rules & Regulations
	<input type="checkbox"/> Financing	<input type="checkbox"/> Change of planning	<input checked="" type="checkbox"/> Pre-existing
	<input type="checkbox"/> Force Majeure	<input type="checkbox"/> Obligations & agreements	<input type="checkbox"/> Safety / Security
	<input type="checkbox"/> Project-specific special cases		

**Level of the consequences**

Irreversible	Reversible
<p><b>Scenarios category 4</b></p> <p>Hazard level: <b>unrelieved irreversible</b></p> <ul style="list-style-type: none"> <li>- Consequences have powerful influence on the project aim</li> <li>- Measure aren't available, possibly not known, anyway not well-rehearsed</li> <li>- Periodic assessment of the scenarios</li> </ul> <p>Qualitative analysis</p> <p>Define measures</p> <p>Monetary assessment</p> <p>Consequent tracking / update</p>	<p><b>Scenarios category 3</b></p> <p>Hazard level: <b>reduced irreversible</b></p> <ul style="list-style-type: none"> <li>- Consequences have powerful influence on the project aim</li> <li>- Approved and established measures for decline, if applicable adapt measures</li> <li>- Periodic assessment of the scenarios</li> </ul> <p>Qualitative analysis</p> <p>Measure tracking</p> <p>Monetary assessment</p> <p>Consequent tracking / update</p>
<p><b>Scenarios category 2</b></p> <p>Hazard level: <b>unrelieved reversible</b></p> <ul style="list-style-type: none"> <li>- Known consequences</li> <li>- Measure aren't available, possibly not known, anyway not well-rehearsed</li> </ul> <p>Qualitative analysis</p> <p>Define measures</p> <p>Monetary assessment if necessary</p> <p>Update if new basic cond. exists</p>	<p><b>Scenarios category 1</b></p> <p>Hazard level: <b>reduced reversible</b></p> <ul style="list-style-type: none"> <li>- Known consequences</li> <li>- Approved measures to decline are established</li> </ul> <p>Measure tracking if necessary</p> <p>Update if new basic cond. exists</p>

**Management aim: integration of measures in established processes**

**PHA Classification** (Tick appropriate box)

1 2 3  4

**Risk will be further analysed** No  Yes

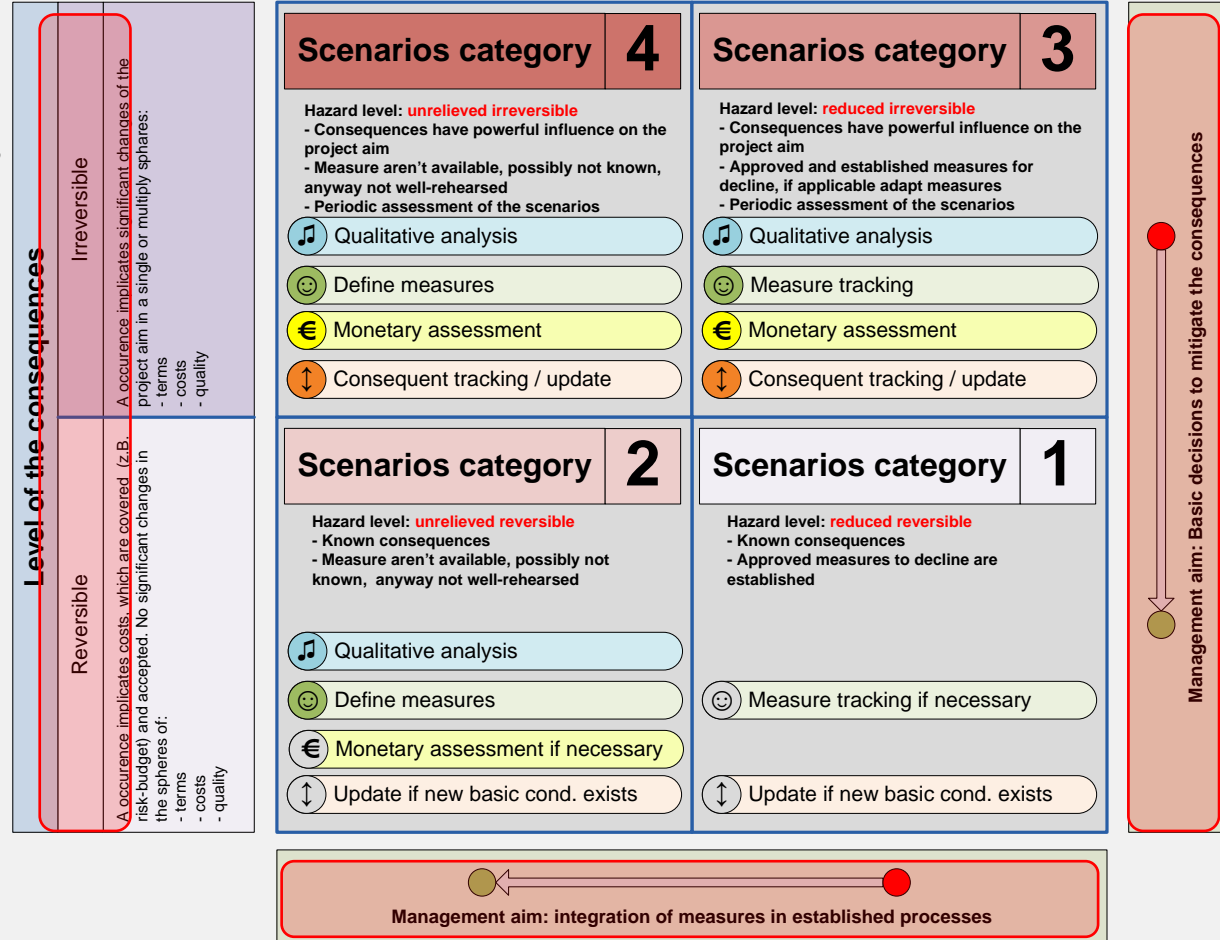
# Preliminary Hazard Analysis (PHA)

**Preliminary Hazard Analysis (PHA)** is an established method (IEC/ISO 31010) that is particularly ideal for the **pre-classification of hazards at an early stage.**

The aim is to differentiate **relevant** from **less relevant hazards**. Based on the results, specific resources and further analyzing methods can be applied to deal with the top hazards.

## Goals:

- **Listing** of identified hazards
- Application of the PHA matrix → **Classification** of hazards
- **Decision which hazards are potential top risks** and therefore should be analyzed in more detail
- Documentation of results



# Risk Fact Sheet (RFS) – Qualitative Risk Analysis

Author / Editor \_\_\_\_\_ Date \_\_\_\_\_ Remarks \_\_\_\_\_ Page \_\_\_\_\_

Risk (Title/Name) \_\_\_\_\_

Risk Description \_\_\_\_\_

Threat  Opportunity

Assignment by Cause (For explanation of criteria see Project Manual → Catalog of Risk Criteria)

Planning only

Details / Intensity

Cost Estimation

Approval

Real Estate

Change Order

Ground (Soil, Rock)

Market

Financing

Force Majeure

Project-specific special cases

**Contract**

Missing / unnecessary works

Different quantities

Contract configuration

Optimization of planning

Change of planning

Obligations & agreements

**Project Environment**

Acceptance

Basis infrastructural supply

External interfaces

Standards, Rules & Regulations

Pre-existing

Safety / Security

**Internally**

Personnel

Organization

**Contract Partner**

Interfaces

Contractor

PHA Classification (Tick appropriate box)

1  2  3  4

Risk will be further analysed  No  Yes

1. Evaluate **impact** of your risk on
  - Fitness for purpose
  - Schedule
  - Stakeholders /Neighbors
  - Safety / Security
  - Reputation / Public perception
  - Nature
2. Evaluate **probability of occurrence**
3. Evaluate **urgency** of your risk

Please tick boxes with following symbols:  = Evaluation before mitigation  = Evaluation after mitigation

Upon occurrence risk has impact on ...

2 Probability of Occurrence

	Very unlikely	Unlikely	Remotely possible	Possible	Likely	More likely	Very Likely	Extremely likely
	0% - 5%	5% - 15%	15% - 30%	30% - 50%	50% - 70%	70% - 85%	85% - 95%	95% - 100%
1	None	Small	Moderate	High	Extreme			
								3 Urgency

Risk estimation based on evaluations 1 + 2 + 3

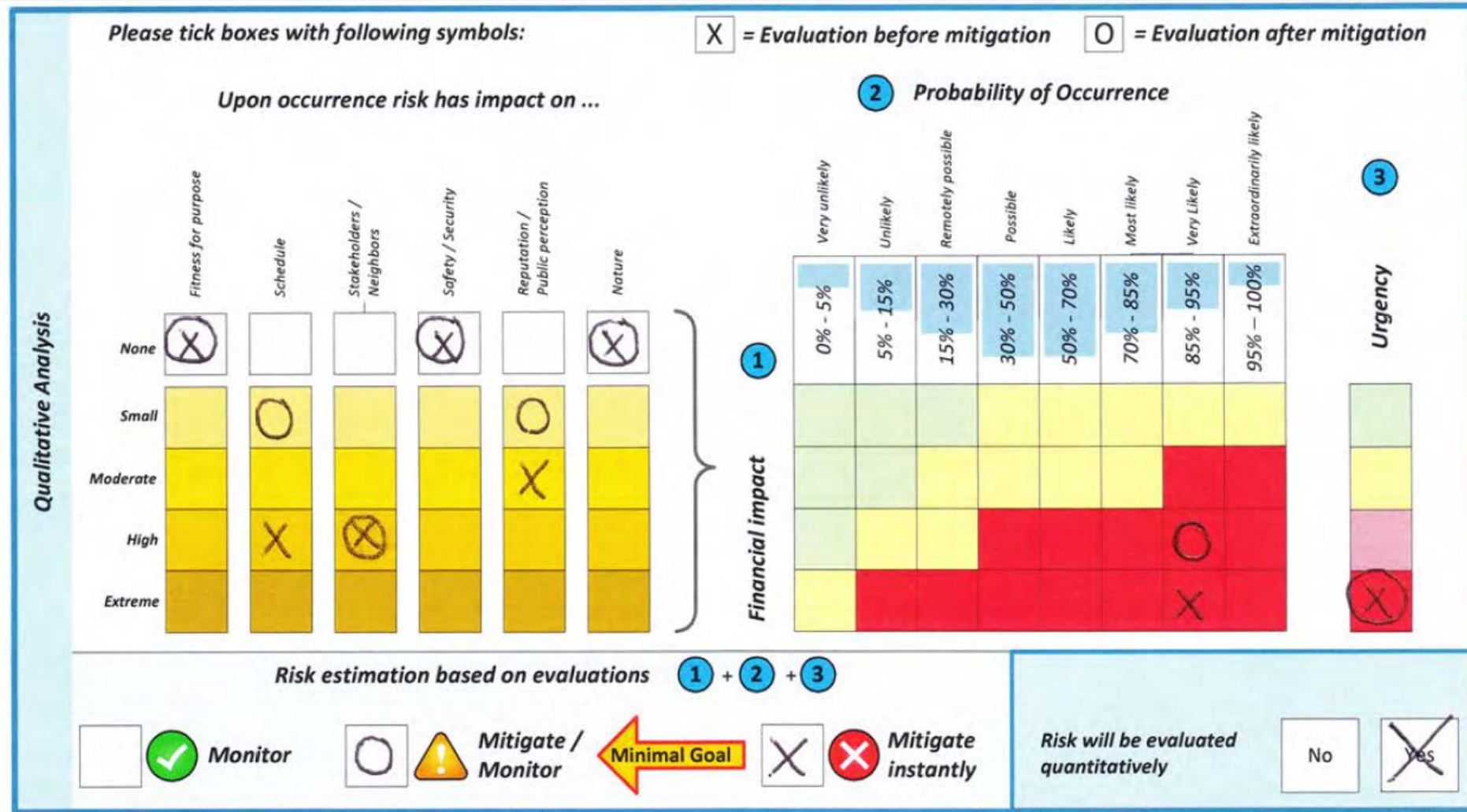
Monitor  Mitigate / Monitor  Minimal Goal  Mitigate instantly

Risk will be evaluated quantitatively  No  Yes

4. Make a **decision**
  - Monitor, or
  - Mitigate & monitor, or
  - Mitigate instantly
5. Make a **decision**
  - Do you need quantitative analysis?

# Risk Fact Sheet (RFS) – Qualitative Risk Analysis - Example

## Our Example



# Risk Fact Sheet (RFS) – Quantitative Risk Analysis

**Quantitative Analysis**

Risk occurring only once  
Evaluation in %

Risk occurring multiple times  
Estimated average rate of occurrence

**Evaluation before mitigation**      **Evaluation after mitigation**

Probability of Occurrence      % Probability of Occurrence  
Estimated average rate of occurrence      Estimated average rate of occurrence

**Financial impact if risk occurs**

Description of best case      Description of best case

Description of most likely case      Description of most likely case

Description of worst case      Description of worst case

3 Point Estimation as Triangle Function      3 Point Estimation as Triangle Function

Minimum (Min.)      Most likely (ml.)      Maximum (Max.)      Minimum (Min.)      Most likely (ml.)      Maximum (Max.)

Financial Impact      Financial Impact  
Additional costs      Additional costs

Time Impact      Time Impact  
Additional time in days [d]      Additional time in days [d]

**Mitigation (pro-actively)**

Accept risk (no mitigation)

Mitigation (Description)      No.

Mitigation reduces      Apply mitigation      In Charge      Evaluation of mitigation      Min.      Most likely      Max.

%      Yes      No      Costs      Time in days [d]

Mitigation (Description)      No.

Mitigation reduces      Apply mitigation      In Charge      Evaluation of mitigation      Min.      Most likely      Max.

%      Yes      No      Costs      Time in days [d]

Mitigation (Description)      No.

Mitigation reduces      Apply mitigation      In Charge      Evaluation of mitigation      Min.      Most likely      Max.

%      Yes      No      Costs      Time in days [d]

As you made a decision to evaluate your risk quantitatively [see bottom line of RFS's Front Page] continue ...

1. Do you expect your risk **only once ... or multiple times?**
2. Evaluate your risk **before mitigation** [on left hand side] with a **Three-Point-Estimation** for
  - **Best Case**
  - **Most Likely Case**
  - **Worst Case**
 with short scenario descriptions and an estimation of
  - => **Financial impact**
  - and
  - => **Time impact**
3. Repeat your risk evaluation **after mitigation** has been implemented [on right hand side] (= Residual Risk)

# Risk Fact Sheet (RFS) – Qualitative Risk Analysis – Example

## Our Example

Quantitative Analysis	<input checked="" type="checkbox"/> Risk occurring only once Evaluation in %		<input type="checkbox"/> Risk occurring multiple times Estimated average rate of occurrence	
	<b>Evaluation before mitigation</b>		<b>Evaluation after mitigation</b>	
	<b>Probability of Occurrence</b>			
	<input type="text" value="90"/> % Probability or Estimated average rate of occurrence		<input type="text" value="90"/> % Probability or Estimated average rate of occurrence	
	<b>Financial impact if risk occurs</b>			
	Description of best case - Decision - holding - ca. 1 truck to Heizkell Site		Description of best case - ca. 1 truck to Heizkell Site - cheaper disposal price	
	Description of most likely case - Decision holding - ca. 10 trucks to Heizkell Site		Description of most likely case - ca. 10 trucks to Heizkell Site - cheaper disposal price	
Description of worst case - Decision - holding - Entire excavation to Heizkell Site (ca. 50 trucks)		Description of worst case - ca. 50 trucks to Heizkell Site - cheaper disposal price		
3 Point Estimation as Triangle Function		3 Point Estimation as Triangle Function		
	Minimum (Min.)	Most likely (ml.)	Maximum (Max.)	
<b>Financial impact</b>	10,000	100,000	500,000	<b>Financial impact</b>
Additional costs				Additional costs
<b>Time impact</b>	3	5	20	<b>Time impact</b>
Additional time in days [d]				Additional time in days [d]
				Additional time in days [d]

# Risk Fact Sheet (RFS) – Mitigation

<input type="checkbox"/> Risk occurring only once Evaluation in %	<input type="checkbox"/> Risk occurring multiple times Estimated average rate of occurrence
<b>Evaluation before mitigation</b>	<b>Evaluation after mitigation</b>
<b>Probability of Occurrence</b>	
<input type="text"/> % Probability or Estimated average rate of occurrence	<input type="text"/> % Probability or Estimated average rate of occurrence
<b>Financial impact if risk occurs</b>	
Description of best case	Description of best case
Description of most likely case	Description of most likely case
Description of worst case	Description of worst case
<small>3 Point Estimation as Triangle Function</small>	
Financial impact Additional costs	Financial impact Additional costs
Time impact Additional time in days [d]	Time impact Additional time in days [d]

**Accept risk (no mitigation)**

Mitigation (Description)	No.					
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation	Min.	Most likely	Max.
%	Yes No		Costs			
			Time in days [d]			
Mitigation (Description)	No.					
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation	Min.	Most likely	Max.
%	Yes No		Costs			
			Time in days [d]			
Mitigation (Description)	No.					
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation	Min.	Most likely	Max.
%	Yes No		Costs			
			Time in days [d]			

Make a decision to **accept your risk** or continue to ...




1. **Mitigate** your risk with a short **description** of your mitigation measure, and the **impact** it should produce on **probability of occurrence** and/or **costs**, and a **Three-Point-Estimation**
  - **Minimum**
  - **Most Likely**
  - **Maximum**
 for the **Additional Costs** and **Additional Time** due to/required for your mitigation measure.

2. Continue with your **mitigation planning** as required

# Risk Fact Sheet (RFS) – Mitigation - Example

## Our Example

Mitigation (pro-actively)

Accept risk (no mitigation)						
Mitigation (Description)					No. 1	
Detailed site investigation to determine degree of contamination and expected quantity						
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation			
% 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	A7	Min.	Most likely	Max.	
			Costs	2,000	10,000	20,000
			Time in days [d]	3	5	9
Mitigation (Description)					No. 2	
Immediately start to search for an adequate hazardous waste disposal site						
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation			
% 	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	an	Min.	Most likely	Max.	
			Costs	3,000	5,000	8,000
			Time in days [d]	0	0	0
Mitigation (Description)					No.	
/						
Mitigation reduces	Apply mitigation	In Charge	Evaluation of mitigation			
% 	<input type="checkbox"/> Yes <input type="checkbox"/> No		Min.	Most likely	Max.	
			Costs			
			Time in days [d]			

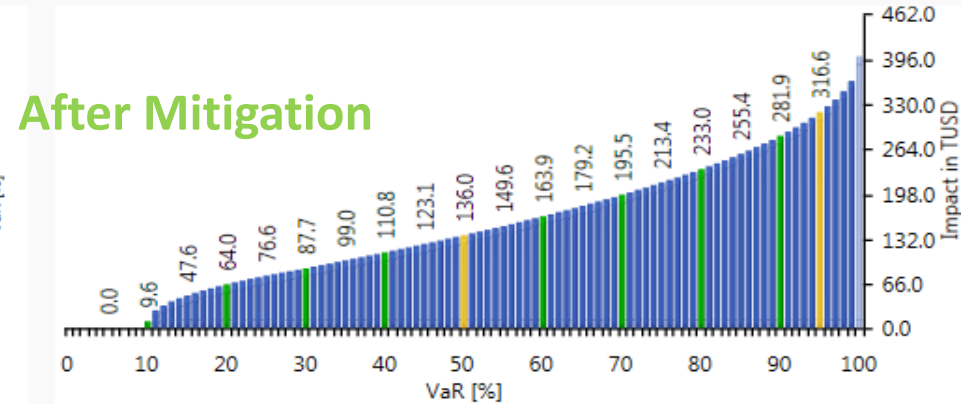
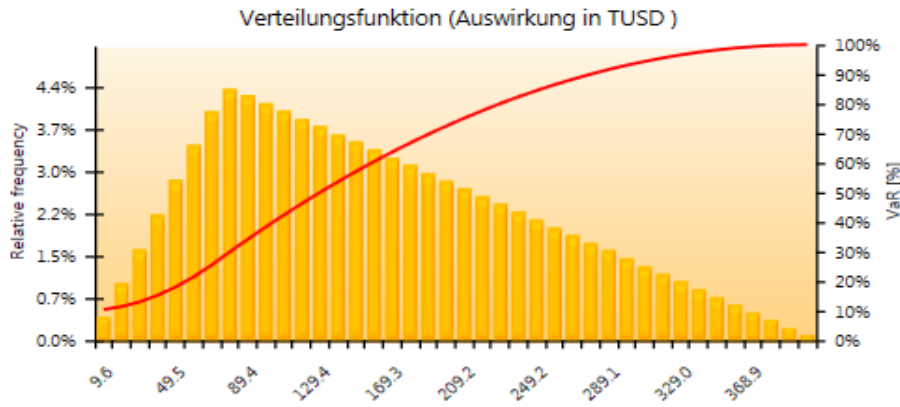


# Risk Fact Sheet (RFS) – Back Side => Quantitative / Probabilistic Analysis

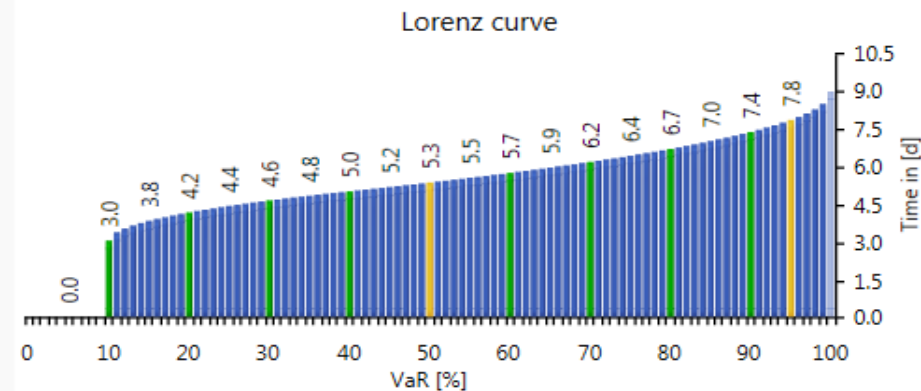
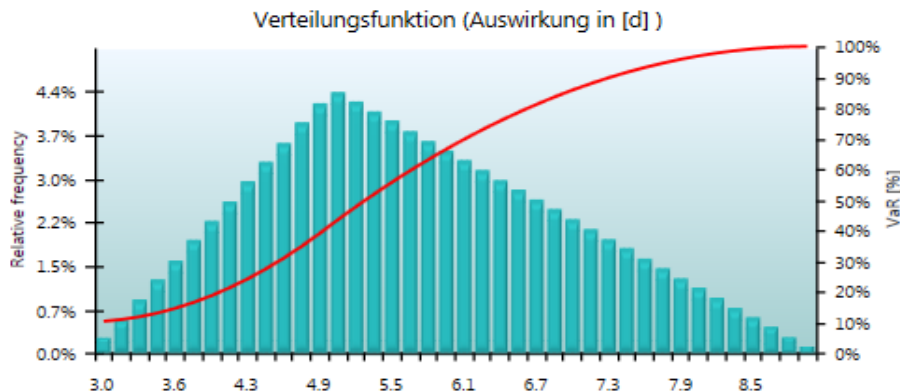
## Our Example

⌵	<b>R</b> Risk before Mitigat	VaR5	\$0.00	VaR50	\$170,030.36	VaR95	\$395,692.97	Det.	\$90,000.00
⌵	<b>RR</b> Risk After Mitigatic	VaR5	\$17,659.91	VaR50	\$153,986.42	VaR95	\$334,569.56	Det.	\$87,000.00
⌵	<b>MR</b> Mitigated Risk	VaR5	\$0.00	VaR50	\$136,024.30	VaR95	\$316,554.38	Det.	\$72,000.00
⌵	<b>Mit</b> Mitigation	VaR5	\$13,943.00	VaR50	\$17,650.86	VaR95	\$23,097.06	Det.	\$15,000.00

⌵ VaR5 \$0.00 VaR50 \$136,024.30 VaR95 \$316,554.38 Det. \$72,000.00



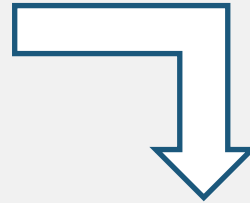
⌵ VaR5 0.00 d VaR50 5.35 d VaR95 7.85 d Det. 4.50 d



# Use Adequate Tools to Manage Your Risks

The image shows two Risk Fact Sheet (RFS) forms. The top form is a handwritten document with a table for 'Evaluation before mitigation' and 'Evaluation after mitigation'. The bottom form is a printed form with a table for 'Evaluation before mitigation' and 'Evaluation after mitigation'.

Transfer results from Risk Fact Sheets into an administrating tool



**Risk-Tool**  
Risk-Administration Code: 006 Current Version: 2 Last Update: 23.12.2013 ID: 7  
Unexpected hazardous material in ground  
Active

Basis Data & PHA | Qualitative Analysis | Qualitative Analysis | Mitigation | Quantitative Analysis

First Entry: 23.12.2013 Today Author: RC Risk Type: Threat Owner: m+m Assignment: Project environment - pre-existing Description: It was only after execution started we learned that the soil is probably contaminated (former gasoline pump). Therefore, contaminated material might be transported to a designated hazardous waste disposal site. Comment: Further Assessment: Yes No Last PHA Update: 23.12.2013

**Preliminary Hazard Analysis**

- Scenarios category 4**  
Hazard level: **unrelieved irreversible**  
- Consequences have powerful influence on the project aim  
- Measure aren't available, possibly not known, anyway not well-rehearsed  
- Periodic assessment of the scenarios  
Qualitative analysis, Define measures, Monetary assessment, Consequent tracking / update
- Scenarios category 3**  
Hazard level: **reduced irreversible**  
- Consequences have powerful influence on the project aim  
- Approved and established measures for decline, if applicable adapt measures  
- Periodic assessment of the scenarios  
Qualitative analysis, Measure tracking, Monetary assessment, Consequent tracking / update
- Scenarios category 2**  
Hazard level: **unrelieved reversible**  
- Known consequences  
- Measure aren't available, possibly not known, anyway not well-rehearsed  
Qualitative analysis, Define measures, Monetary assessment if necessary, Update if new basic cond. exists
- Scenarios category 1**  
Hazard level: **reduced reversible**  
- Known consequences  
- Approved measures to decline are established  
Measure tracking if necessary, Update if new basic cond. exists

Save Data New Entry << >> Back

Identify your threats  
=> Rank your risks  
=> Manage your risks  
=> Realize your opportunities

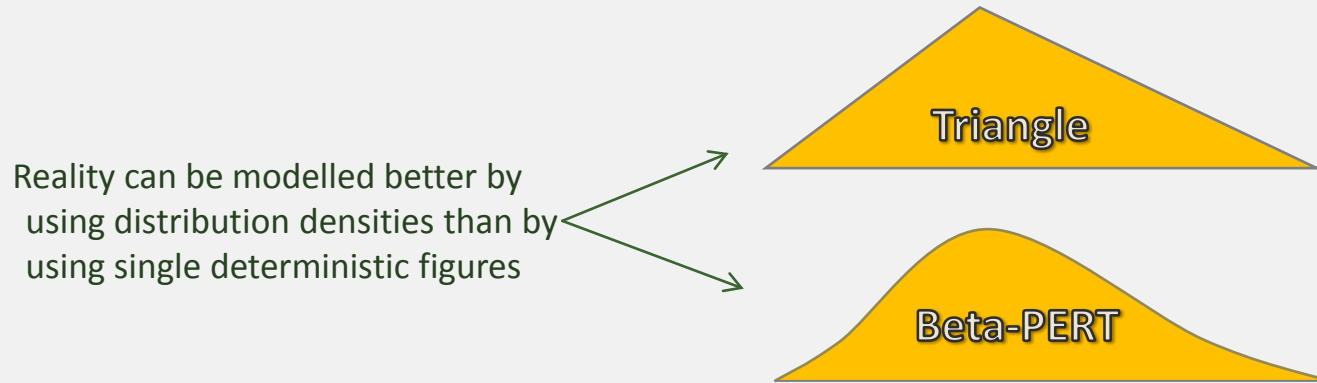
# Contents

1. Basics
2. Project Cost Structure and Uncertainty
3. Risk Management Process
4. Risk Fact Sheets (RFS) and Methods
- 5. Quantitative Probabilistic Risk Analysis**
6. Probabilistic Risk Analysis in Practice
7. Summary

# Steps of a Quantitative Risk Assessment

## Risk Assessment:

- 1) Probability of occurrence (in %)
- 2) Financial consequences (e.g. in USD)



Deterministic method

Single figure

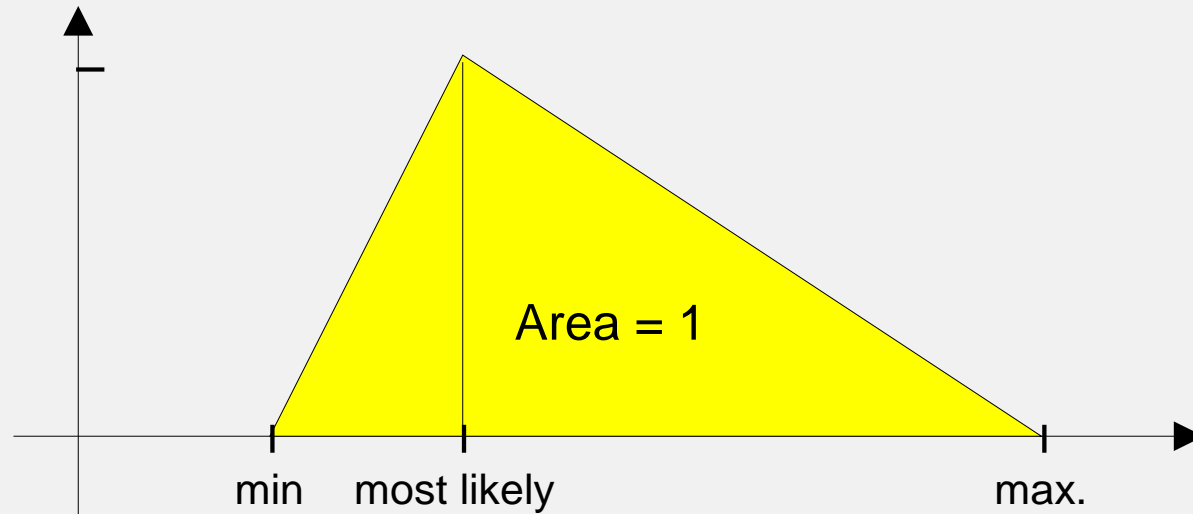
Probabilistic method

Values within a bandwidth  
Additional weighting

**Most cases: no statistical background - better using “simple” function - subjective probability**

## Example Triangle Distribution

Example: The triangle function is easy to determine and offers flexibility in its shape.



### Advantages of triangle function:

- Three-Point Estimation (minimum, most likely, maximum)
- Exact definition of min. and max.
- Requires no additional and complex input parameters (e.g. standard deviation)
- Easy handling of asymmetric shapes

# Effect of Right-Skewed Distributions in Cost Estimations

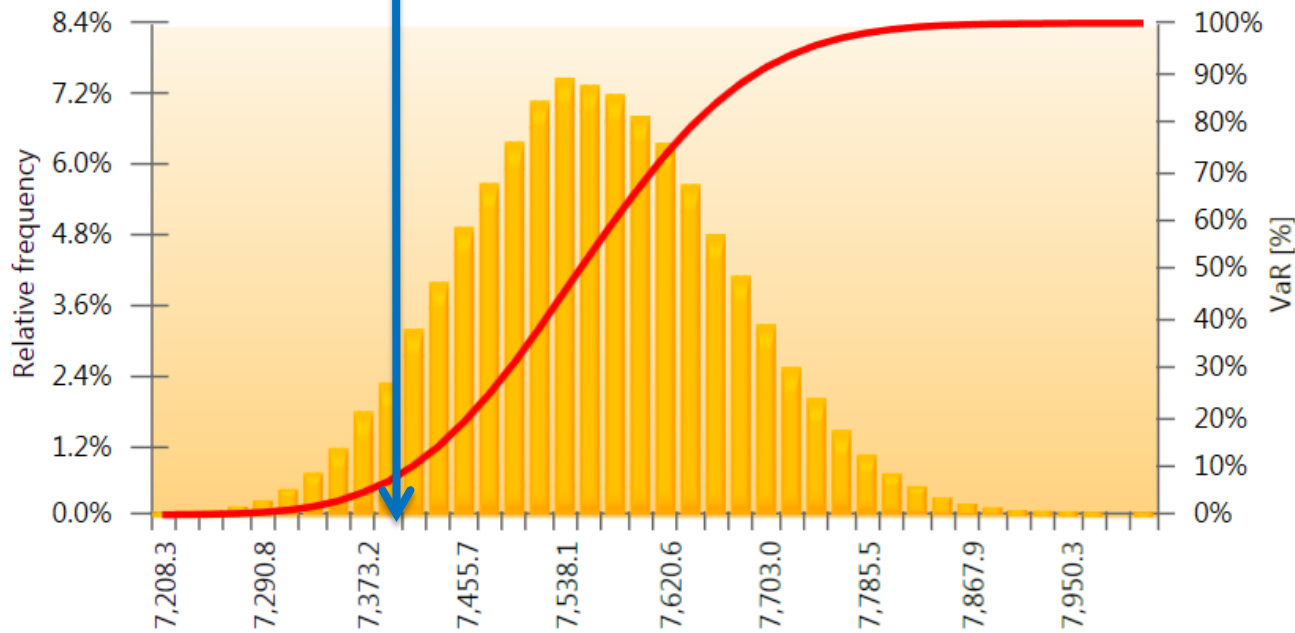


Description	Quantity					Unit Price				Item Price
	Dist.	Min	ML	Max	Unit	Dist.	Min	ML	Max	USD
<b>Concrete works</b>										<b>7,386,283.30</b>
Concrete Tower Floor	Triangle	210.700	<b>215.000</b>	221.450	m <sup>3</sup>	Triangle	101.85	<b>105.00</b>	115.50	<b>22,575.00</b>
Reinforcement Tower Floor	Triangle	51,049.200	<b>53,736.000</b>	59,109.600	kg	Triangle	1.04	<b>1.15</b>	1.32	<b>61,796.40</b>
Concrete Newsroom	Triangle	78.400	<b>80.000</b>	84.000	m <sup>3</sup>	Triangle	94.50	<b>105.00</b>	115.50	<b>8,400.00</b>
Reinforcement Newsroom	Triangle	19,150.100	<b>20,158.000</b>	22,173.800	kg	Triangle	1.04	<b>1.15</b>	1.23	<b>23,181.70</b>
Concrete Basement	Triangle	77.126	<b>78.700</b>	82.635	m <sup>3</sup>	Triangle	101.85	<b>105.00</b>	115.50	<b>8,263.50</b>
Reinforcement Basement	Triangle	18,696.950	<b>19,681.000</b>	21,649.100	kg	Triangle	1.12	<b>1.15</b>	1.26	<b>22,633.15</b>
Concrete Walls	Triangle	5,355.700	<b>5,465.000</b>	5,738.250	m <sup>3</sup>	Triangle	346.70	<b>361.15</b>	390.04	<b>1,973,684.75</b>
Reinforcement Walls	Triangle	519,206.350	<b>546,533.000</b>	601,186.300	kg	Triangle	1.10	<b>1.15</b>	1.23	<b>628,512.95</b>
Concrete Slabs	Triangle	9,122.820	<b>9,309.000</b>	9,774.450	m <sup>3</sup>	Triangle	220.80	<b>230.00</b>	248.40	<b>2,141,070.00</b>
Reinforcement Slabs	Triangle	1,072,502.500	<b>1,128,950.000</b>	1,241,845.000	kg	Triangle	1.10	<b>1.15</b>	1.23	<b>1,298,292.50</b>
Concrete Base Slab	Triangle	3,608.360	<b>3,682.000</b>	3,866.100	m <sup>3</sup>	Triangle	220.80	<b>230.00</b>	248.40	<b>846,860.00</b>
Reinforcement Base Slab	Triangle	289,967.550	<b>305,229.000</b>	335,751.900	kg	Triangle	1.10	<b>1.15</b>	1.23	<b>351,013.35</b>

# Deterministic Value falls below VaR 5

Det. Costs: **7,386,283.30** USD < VaR 5

Distribution Function (Impact in TUSD)



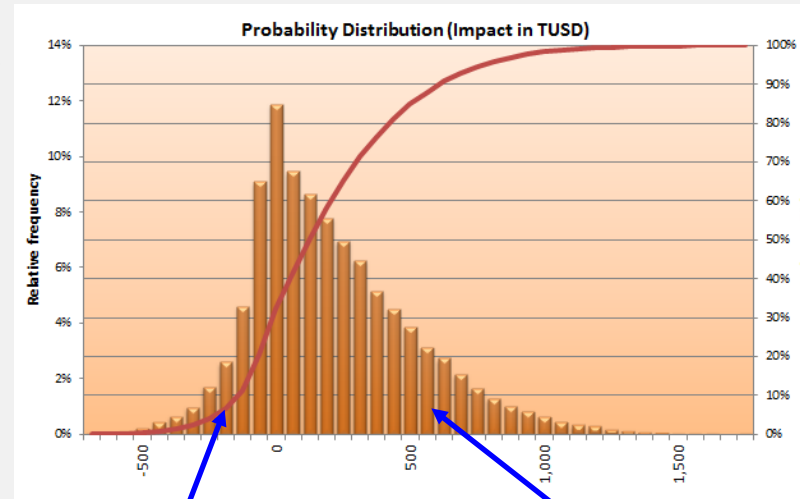
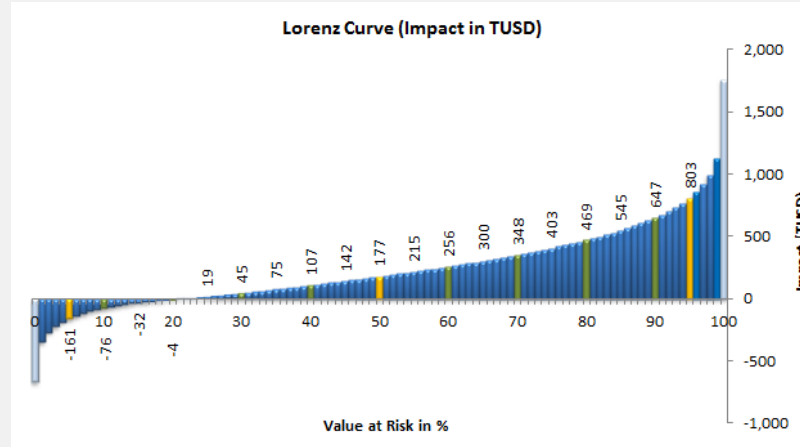
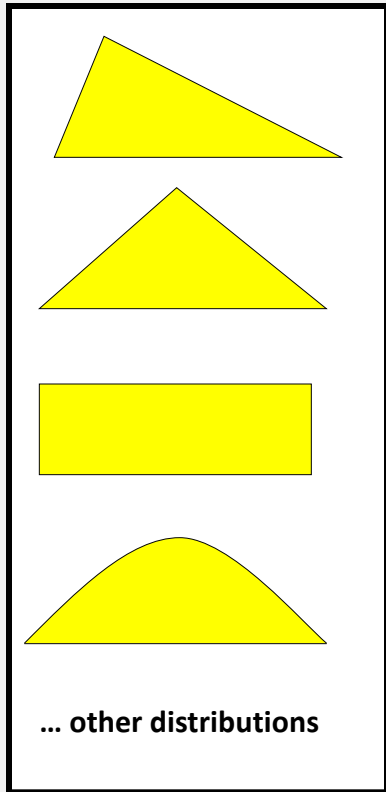
Cost in USD

det.	7,386,283.30	
VaR5	7,393,916	100.1 %
VaR10	7,429,348	100.6 %
VaR20	7,473,807	101.2 %
VaR30	7,507,054	101.6 %
VaR40	7,535,144	102.0 %
VaR50	7,562,386	102.4 %
VaR60	7,590,037	102.8 %
VaR70	7,619,675	103.2 %
VaR80	7,655,080	103.6 %
VaR90	7,703,938	104.3 %
VaR95	7,745,234	104.9 %

# Aggregation of distributions density through simulation

## Monte Carlo Simulation or Latin Hypercube Sampling

**Input:**  
Probability Distributions



Distribution Function

Distribution Density

**Result:**

Probability distribution  
which displays the overall  
risk potential

Software is  
necessary!



## Evaluated risk form Risk Fact Sheet Aggregate to overall risk potential

Probabilistic Risk Analysis							
Nr.	Risk scenario (hazard or opportunity) or cost item	Probability of occurrence [%]	Minimum [\$]	Determ. value Most likely [\$]	Maximum [\$]	Distribution	Deterministic expected value [\$]
01	Increased or reduced quantities of concrete, general contractor	100%	-100.000	50.000	300.000	Triangle	50.000
02	Penalty	10%	50.000	75.000	500.000	Beta	7.500
03	Opportunity: standardization of ceiling formwork (concrete ceilings)	25%	-45.000	-35.000	-25.000	Triangle	-8.750
04	Weather-related construction delays (time-dependent costs)	5%	50.000	80.000	200.000	Triangle	4.000
05	Hazard x	50%	100.000	175.000	475.000	Triangle	87.500
06	Hazard y	3%	600.000	800.000	1.000.000	Triangle	24.000
07							0

Briefly describe your risk scenarios or cost items. In this trial version a maximum of 12 items can be aggregated.

Probability of occurrence is defined as how likely a risk scenario is predicted to occur.

The deterministic analysis provides a single value for the financial impact in case of risk occurrence. Probabilistic analysis uses a three-point estimation (max., expected, min.) to model a distribution. Three-point estimations allow for differentiation between hazards and opportunities. A negative sign is added to flag opportunities.

The distribution is modeled with a three-point estimation.  
  
Mandatory field for probabilistic method.

The deterministic expected value is calculated as the simple product of probability of occurrence and deterministic value (i.e. expected value).

# Qualitative Risk Analysis – Probabilistic Approach – Example in MS Excel VBA

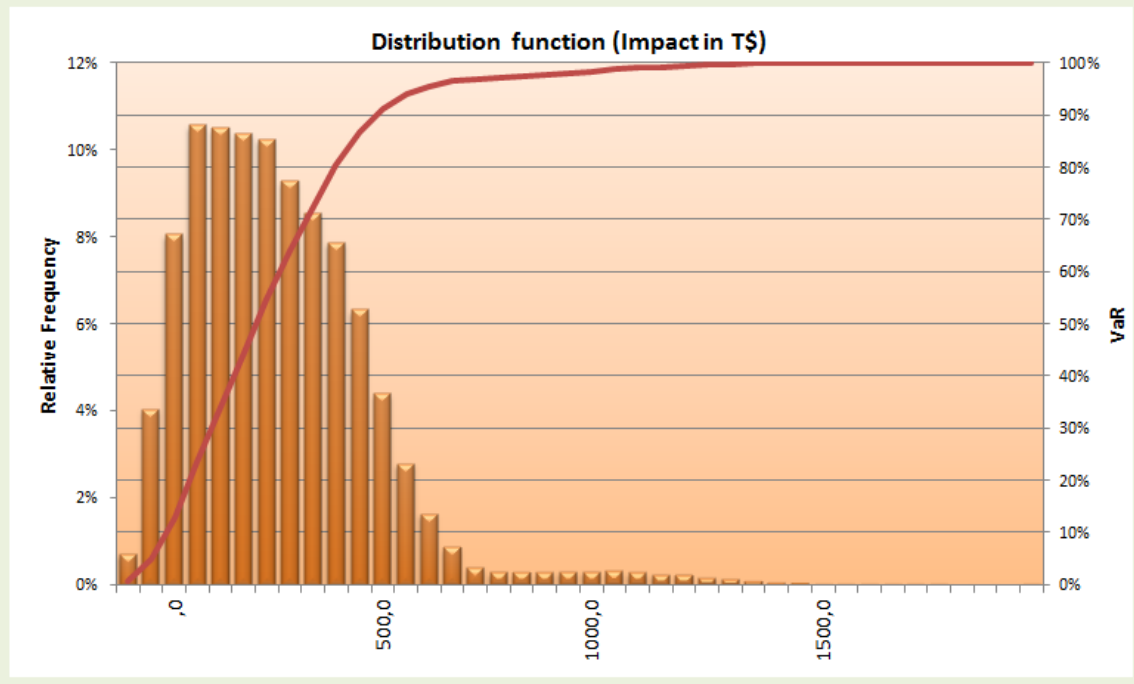
	A	B	C	D	E	F	G	H
--	---	---	---	---	---	---	---	---

The deterministic result is a simple sum of the expected values.

25 **Deterministic calculation** \$ 164.250

Probabilistic risk analysis is a quantitative analysis method. The result it provides also illustrates the risk potential expressed in monetary units. The advantage over standard deterministic methods is that it clearly delivers more information because the result is a distribution with a bandwidth for the risk potential (incl. best case and worst case). The distribution function (red line) shows the Value at Risk (VaR) expressed in monetary units. The result derived from the deterministic calculation generally deviates from VaR50. The probabilistic method uses simulations (Monte Carlo simulations) to compute its results. For every simulation a number of runs (maximum of 100,000) must be determined. The higher the number of runs, the more precise the results are.

26  
 27 **Probabilistic calculation** Runs 100.000 Discrete (x) Compute VaR

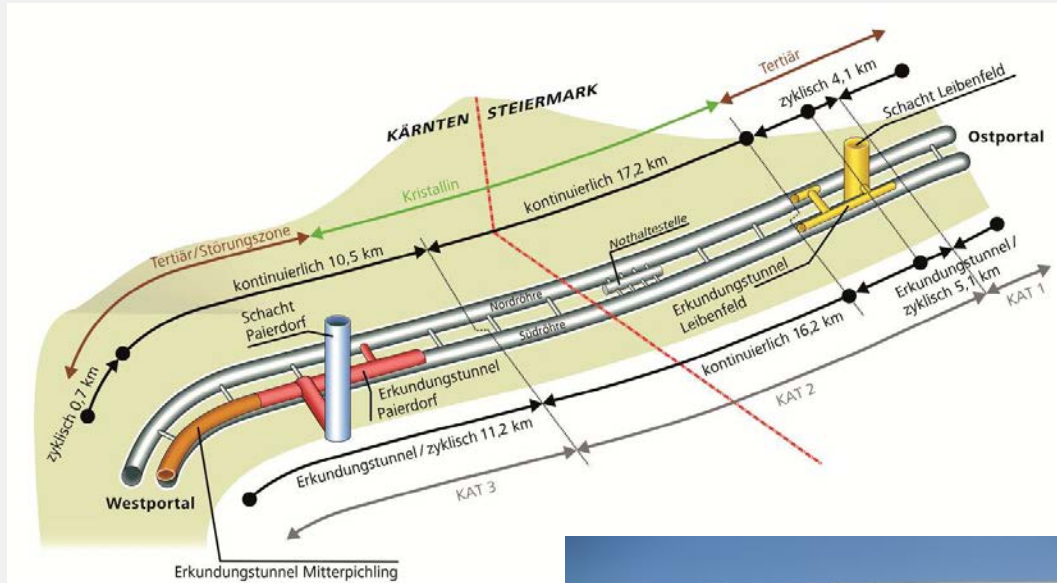


VaR0	-132.547
VaR10	9.616
VaR20	61.785
VaR30	112.229
VaR40	162.851
VaR50	214.113
VaR60	267.917
VaR70	328.252
VaR80	394.137
VaR90	487.850
VaR100	1.983.716

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# Koralm Base Tunnel (Southern Austria)

With a total length of 32.8 km and a maximum cover of 1.250 m the base tunnel will traverse the Koralpe mountain range. The tunnel system is designed with two single-track tubes (approx. 82 m<sup>2</sup> per tube) and cross drifts at intervals of 500 m. Excavation for the Koralm tunnel is executed by two double shield TBM's for long distances.



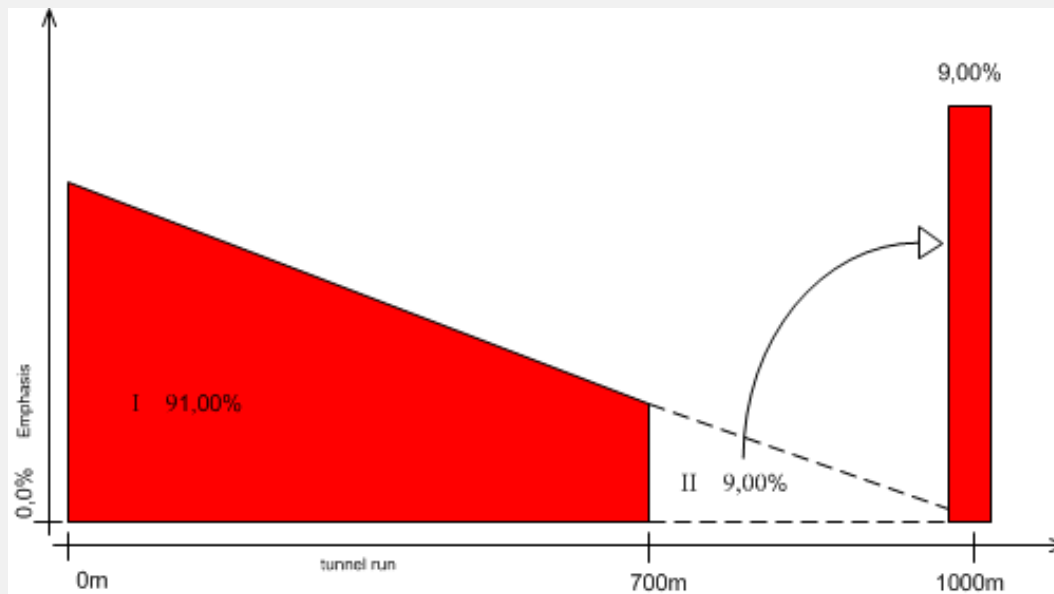
## Example 1: Customized Distribution Function – The Scenario

### Scenario:

A tunnel with **1,000 m of TBM excavation** is designed **without a final lining** as a result of expected favorable geological conditions.

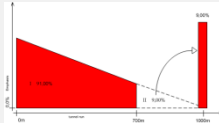
However, a final lining may become necessary in some sections if geological conditions turn out to be less favorable.

If it will be necessary to excavate **700 m or more** with a final lining, final lining will be implemented for the **full length of 1,000 m**.



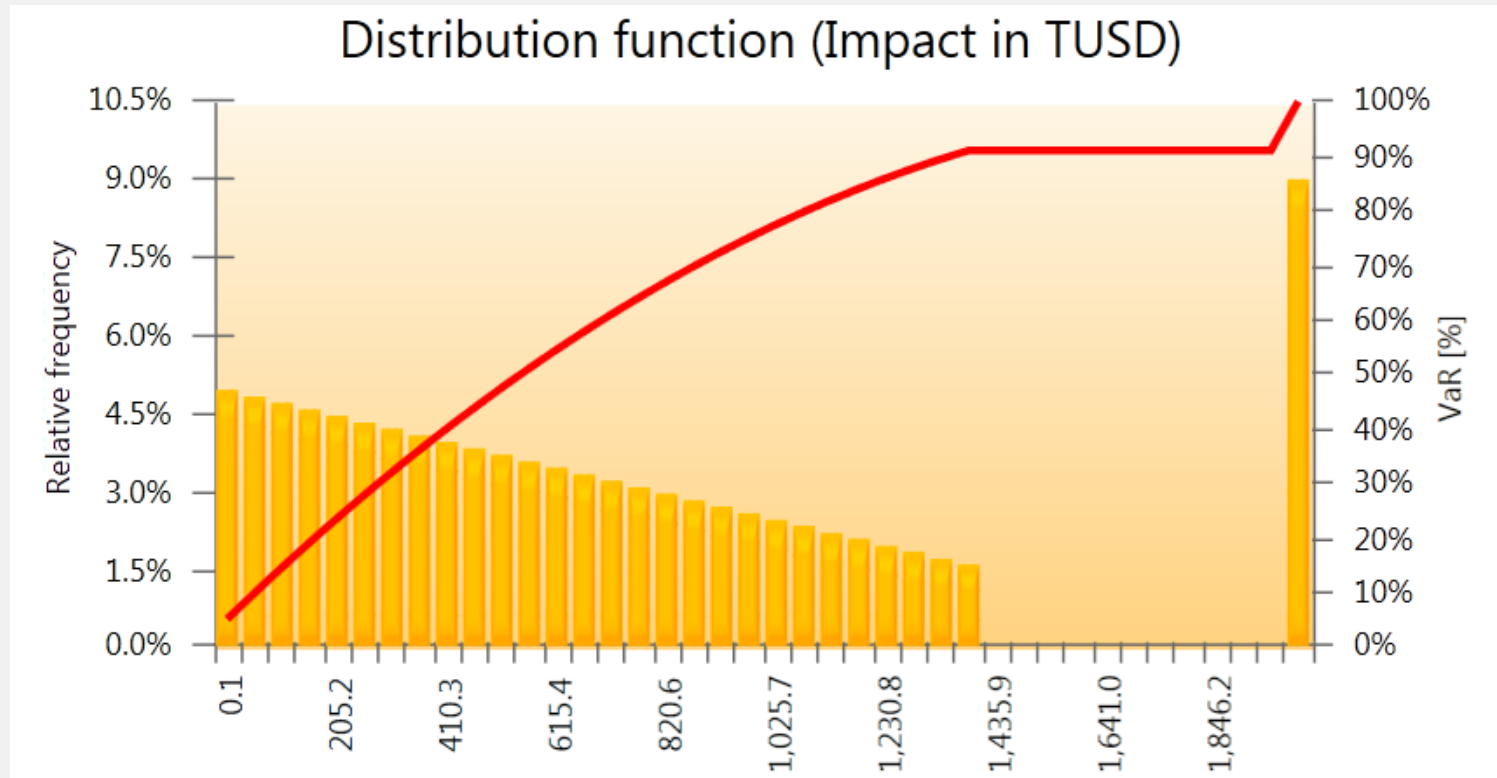
# Example 1: Individual Distribution Function – Estimation and Result

The **quantity** is modeled by the individual distribution.



The **financial impact** is modeled by a deterministic value: 2,000 USD

Final lining				VaR50	\$585,793.56	Det.	\$700,510.00	<input type="button" value="X"/>
100.00	<input type="button" value="0.000"/>	<input type="button" value="350.255"/>	<input type="button" value="1,000,000"/>	m	<input type="button" value="2,000.00"/>	<input type="button" value="2013"/>	<input type="button" value="GEN"/>	<input type="button" value="v"/>



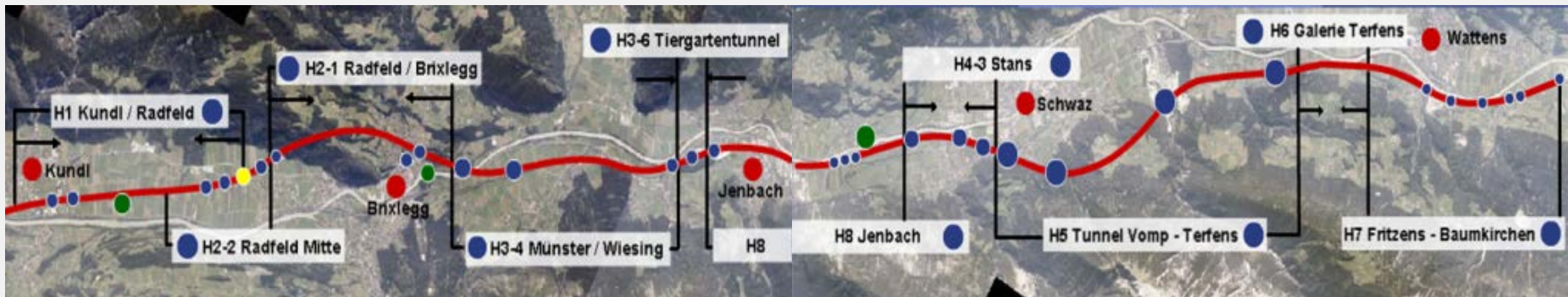
# Lower Inn Valley Railway Corridor (Tyrol/Austria)



The project includes the construction section 1 (Kundl-Baumkirchen) of the Lower Inn Valley Railway Corridor.

It is part of the Brenner Base Tunnel scheme.

The railway track has an approximate length of 40 km. 32 km are underground.



## Example 2: Risks occurring multiple times – The Scenario

### Scenario:

Cyclic excavation in a rock zone comes with the danger of cave-ins.

### Probability of Occurrence:

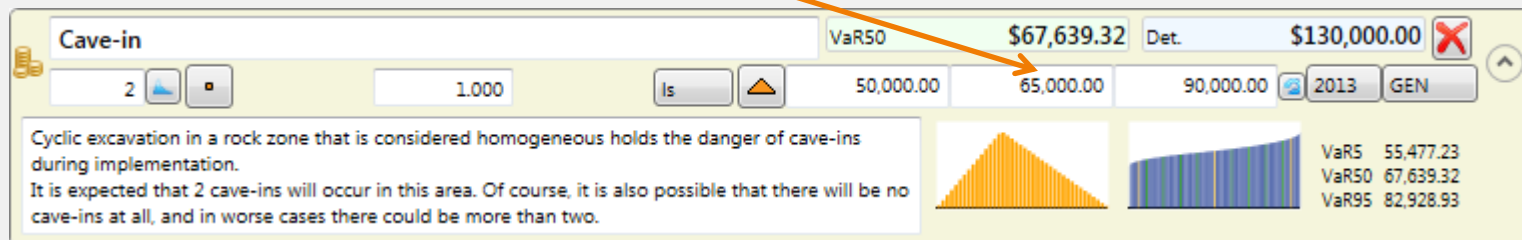
It is expected that **2 cave-ins** will occur in this section.

Of course, it is also possible that there will be **no cave-ins at all**, and in worst cases there could be **more than two**.

### Financial Impact:

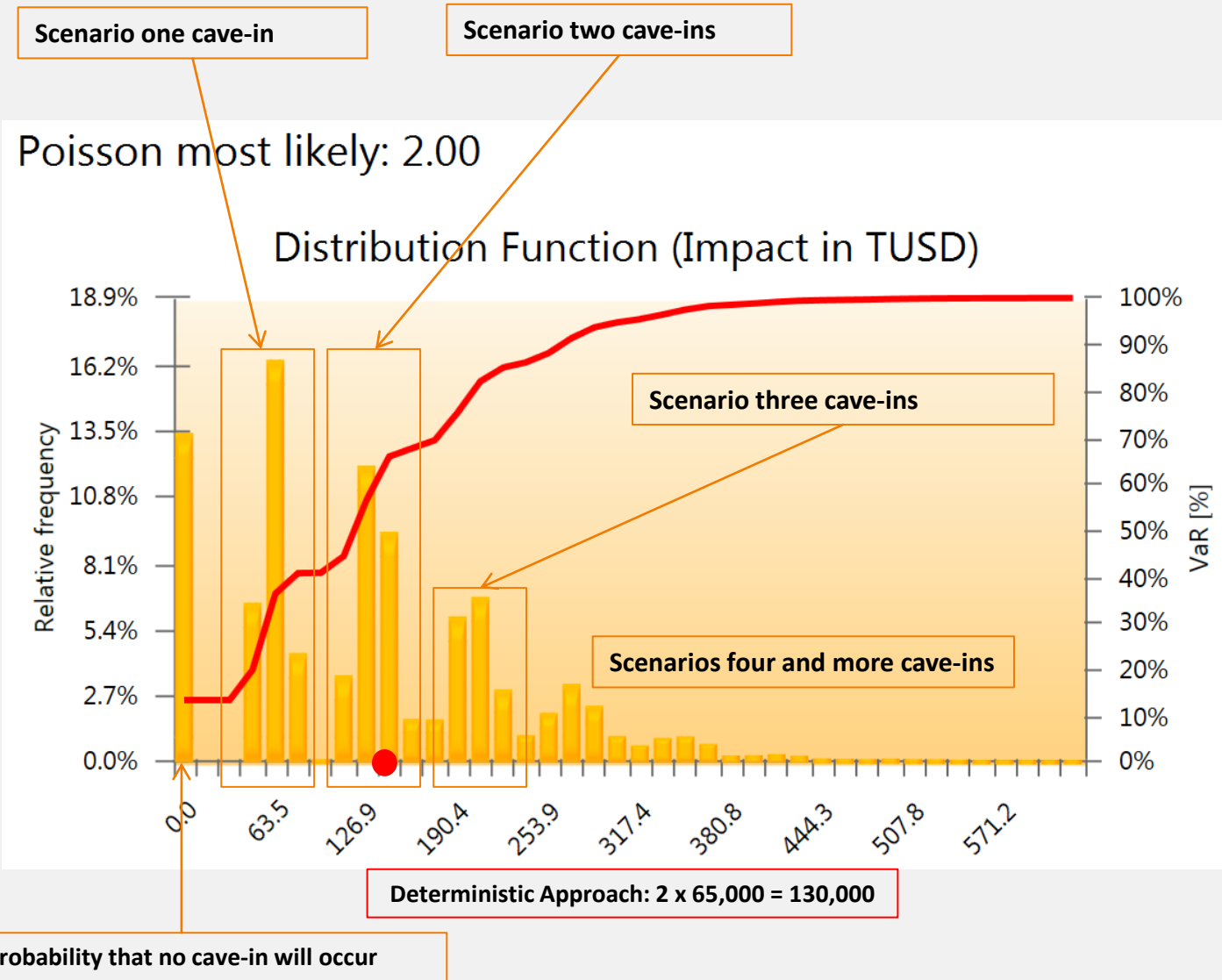
The financial impact is modeled as a triangular function with the parameters:

**Min: 50,000 ML: 65,000 Max: 90,000**





# Example 2: Risks occurring multiple times – The Result



# Hydro Electric Power Plant Spullersee (Vorarlberg /Austria)



**Planned in 3 scenarios**

2 surface scenarios

1 subsurface scenario

**For comparison consider basic costs  
and risks for each scenario.**

→ Ground risks  
subsurface scenario

→ Production outage  
surface scenario

### Scenario:

Access road to the construction site of the reservoir

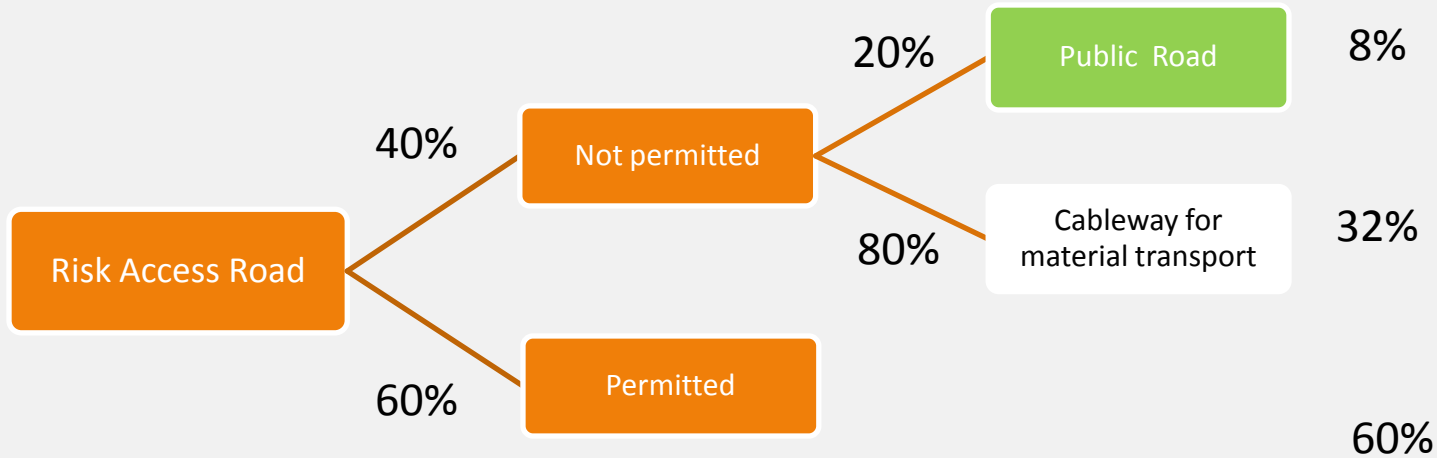
Probability of 40% that the access road will not be permitted (nature reserve)

→ In this case (risk does occur) there will be 2 alternatives:

1. Extension of the existing public road to the reservoir.  
Estimated probability for permission only 20%
2. No permission for the public road => new cableway for material transport  
Most expensive scenario (80%)

The whole scenario can be modeled by an event tree.

## Example 3: Event Tree Analysis – The Model



Costs for the access road are estimated to be 1,000,000.

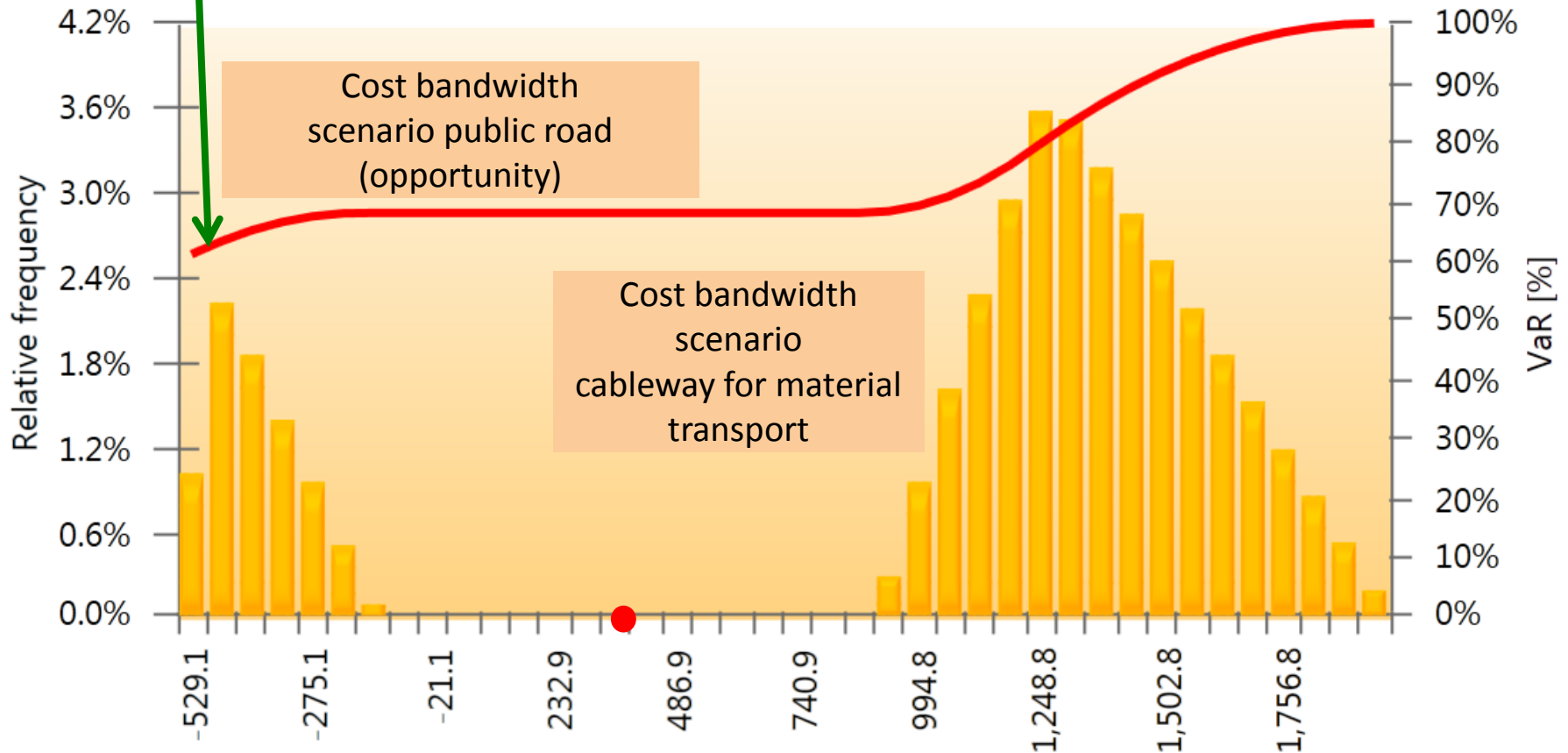
If there will be no permission, the costs for the access road are saved in a first step.

		Min	Most likely	Max
Omitted access road	<b>8%</b>	-1,000,000	-1,000,000	-1,000,000
Extension of public road		467,500	550,000	880,000
Omitted access road	<b>32%</b>	-1,000,000	-1,000,000	-1,000,000
Cableway for material transport		1,912,500	2,250,000	2,925,000

## Example 3: Event Tree Analysis – The Result

After simulation the result is a probability distribution that displays the overall risk potential. There is a probability of 60% that the risk will not occur (see red distribution function).

### Distribution function (Impact in TUSD)



**Deterministic Approach:**

$$8\% \times (-1,000,000 + 550,000) + 32\% \times (-1,000,000 + 2,250,000) + 60\% \times 0$$

$$= -36,000 + 400,000 + 0$$

**364,000** will not occur in reality

# Example 3: Event Tree Analysis – Model in Graphical User Interface (GUI)

RIAAT v2.3.7.1464 - [2.0.5.1355, C:\Google Drive\01 Arbeit\02...\Expl\_Tunnel\_en\_V10.riaat]

Workbook Edit Help

Workbook: [Icons]

Value adjustment Search  
Tree Input Basket

Tunnel X Project Risks X  
Cont. Risks X Spec. Risks X

SR Project

- SR.B Basic Costs
- Concrete works
- SR.R Examples
  - Access road
  - Extended lining
  - Cave-in

Cost element : Access road

Properties Calculation Temporal outflow Diagrams Cost references

VarS	\$0.00	VarS0	\$0.00	VarS5	\$1,414,589.25	Det.	\$364,000.00
------	--------	-------	--------	-------	----------------	------	--------------

Event risk 40.00

Event Tree

Autom.erstellt

VarS0	\$0.00	Det.	\$312,800.00	533
VarS0	0.00 d	Det.	0.00 d	X

Level 1

VarS0	\$0.00	Det.	\$0.00
VarS0	0.00 d	Det.	0.00 d

Level 2

VarS0	\$0.00	Det.	\$312,800.00
VarS0	0.00 d	Det.	0.00 d

Event Tree Autom.erstellt

- 40.00% 40.00 % Not Permitted
- 60.00% 60.00 % Permitted
- 8.00% 20.00 % Using public road (\$381,046.00) Det. (\$90,000.00)
- 32.00% 80.00 % Cabelway for material trar \$1,343,782.25 Det. \$1,000,000.00

# Example 3: Event Tree Analysis – The Result in Graphical User Interface (GUI)

RIAAT v2.0.5.1355 - [2.0.5.1355, Q:\30 Eigene Software\01 RIA...\Exp\_Tunnel\_en\_V10.riaat]

Workbook Edit Help

Workbook: [Tree Input Value adjustment]

Tunnel Project Risks Cont. Risks Spec. Risks

SR Project MS 8.649 MS 8.581

- SR.B Basic Costs MS 7.562 MS 7.386
- Concrete works MS 7.562 MS 7.386
- SR.R Examples MS 1.077 MS 1.195
  - Access road MS 0.000 MS 0.364
  - Extended lining MS 0.586 MS 0.702
  - Cave-in MS 0.132 MS 0.130

Cost element: Access road ID:470

Properties Temporal outflow Diagrams Evaluation Cost references

Fundamentals 40.00

Created: 1/17/2013 11:02:13 AM Price basis: 2013  
 Last modified: 1/22/2014 10:03:10 AM Market basket: GEN  
 Color: Time unit: d  
 Cost-effective: Yes Iterations: 100,000

Description  
 Scenario:  
 -access road to a reservoir of a hydro-electric power plant  
 -40% risk that the construction road will not be permitted (nature reserve)  
 in this case (risk does occur) there are 2 alternatives:  
 -extension of the existing public road to the reservoir estimated probability for permission only 20%  
 - no permission for the public road; new ropeway for material transport >> most expensive scenario (80%)

Owners (1)

VarS (\$345,930.75) VarS0 \$0.00 VarS5 \$1,611,363.50 Det. \$364,000.00

Verteilungsfunktion (Auswirkung in TUSD)

Subcomponents

Using public road VarS0 (\$381,046.00) Det. (\$90,000.00)

20.00 None Poisson correlati

Omitted access road VarS0 (\$1,000,000.00) Det. (\$1,000,000.00)

100.00 1.000 1.000 -1,000,000.00 2013 GEN

Extension of the public road VarS0 \$618,954.00 Det. \$550,000.00

100.00 1.000 1.000 467,000.00 550,000.00 880,000.00 2013 GEN

Cabelway for material transport VarS0 \$1,343,782.25 Det. \$1,000,000.00

80.00 None Poisson correlati

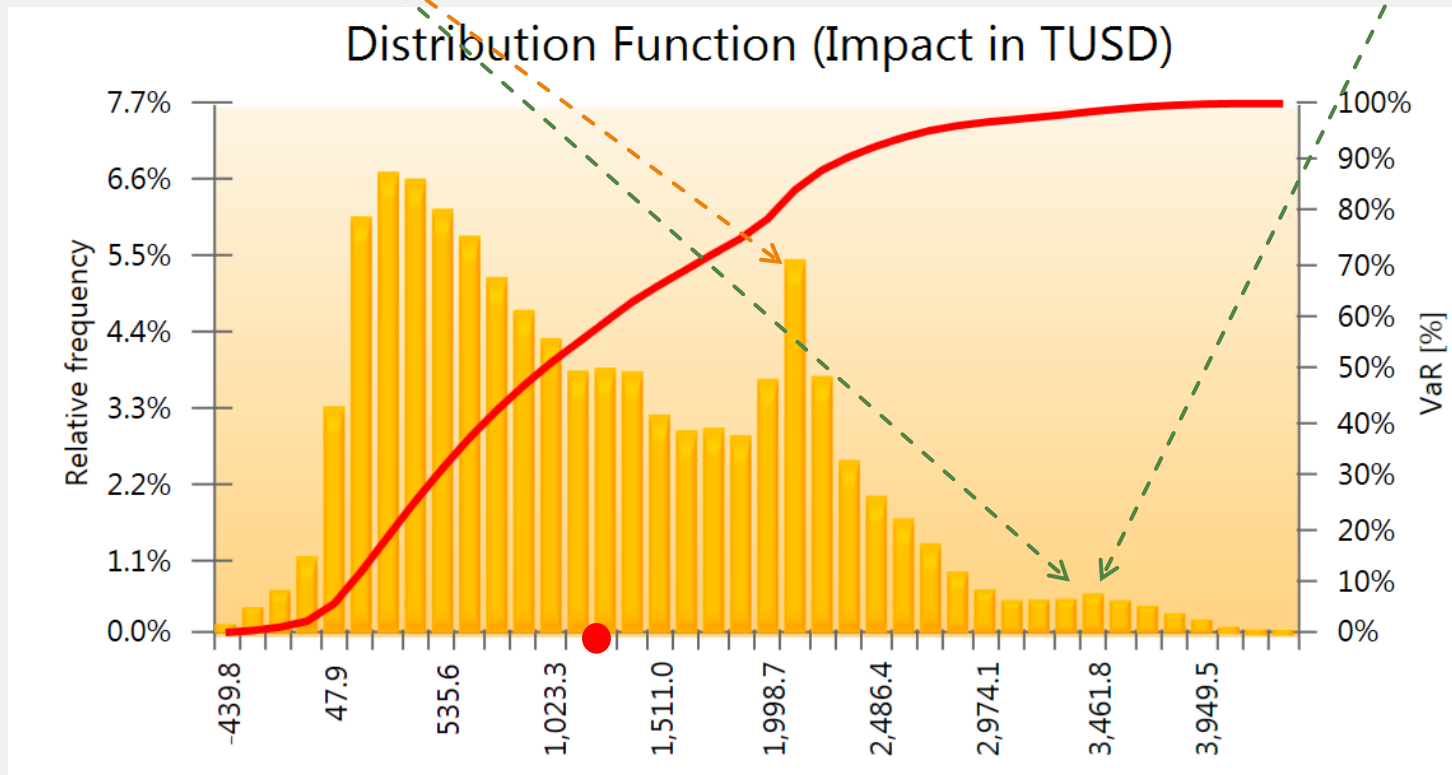
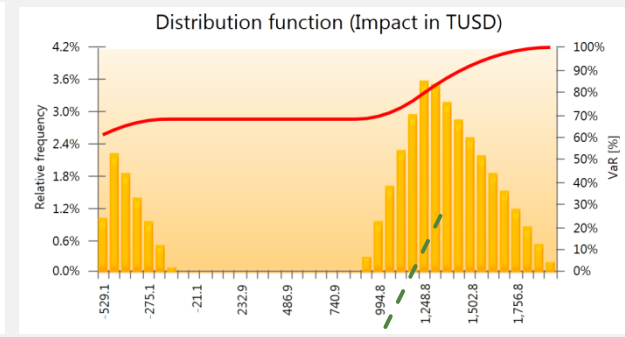
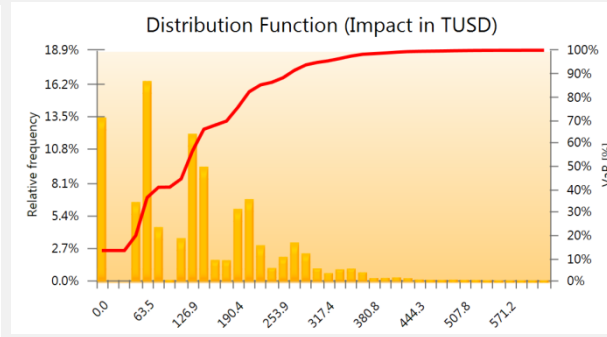
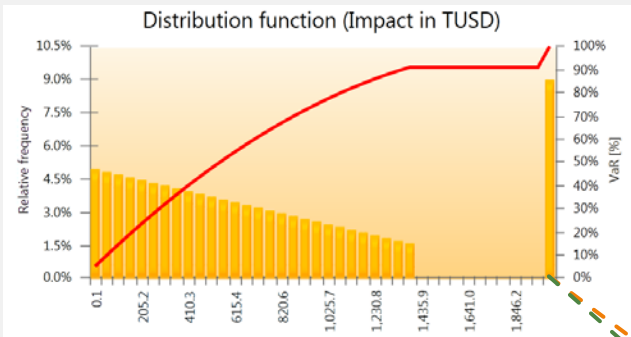
Omitted access road VarS0 (\$1,000,000.00) Det. (\$1,000,000.00)

100.00 1.000 1.000 -1,000,000.00 2013 GEN

Construction and operation of the cabelway for material transport VarS0 \$2,343,782.25 Det. \$2,250,000.00

100.00 1.000 1.000 1,900,000.00 2,250,000.00 2,950,000.00 2013 GEN

# Example 4: Aggregation - Specific Overall Risk Potential



We can't consider the real risk potential using a simple deterministic figure.



# Contents

1. Basics
2. Project Cost Structure and Uncertainty
3. Risk Management Process
4. Risk Fact Sheets (RFS) and Methods
5. Quantitative Probabilistic Risk Analysis
6. Probabilistic Risk Analysis in Practice
- 7. Summary**

## Summary

1. **Understand the Basics**
2. **Structure your project**
  - Distinguish between basic costs and risks
  - Consider uncertainty
3. **Establish a Risk Management Process**
4. **Actively moderate the Risk Management Process**
  - Do not let users go on their own
5. **Identify and analyze all your relevant & significant risks**
  - Define methods
  - Use adequate tools
  - Use a probabilistic approach
6. **Manage, monitor & control your risks pro-actively**
7. **Continually learn from current projects & Best Practice**
8. Keep in mind, RM is sound project management  
=> **To let you live (and rest well) with your Residual Risks**

# Thank you ...

... Boston Society of Civil Engineers Section (BSCES)

... Simpson Gumpertz & Heger

... You all

Please feel free to download our presentation  
from our websites (after February 4, 2014 – thank you)

# Risk Management – How Do You Control Your Risks in Practice?

## Your Questions ...?

Please feel free to contact us any time  
if you have specific questions.

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V20 - Final

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